
Can't get background image to show up

Posted by mba90008 - 2011/08/03 06:31

Hi..

I'm using the cloud carousel with sexy-light box. Everything seems to be working fine except I can't get the background picture to show up. I've entered the folder path in the appropriate setting area...but it doesn't seem to be reading the path to the background pic.

Please help

Thanks in advance.

mba90008

Below is a screen shot of my settings.

http://www.ari-soft.com/images/fbfiles/images/Mod_Setting_Screen_Shot.png

=====

Re:Can't get background image to show up

Posted by admin - 2011/08/03 06:35

Hello,

Provide link to page where we can see the problem and specify what value do you use for background image.

Regards,
ARI Soft

=====

Re:Can't get background image to show up

Posted by mba90008 - 2011/08/03 06:56

The page to where the Carousel is located is below

<http://hapi-jen.com/test>

I'm trying using a jpeg pic for the background

=====

Re:Can't get background image to show up

Posted by mba90008 - 2011/08/03 07:00

do you need access to my admin area

=====

Re:Can't get background image to show up

Posted by mba90008 - 2011/08/03 10:53

Hi..I had to take my site offline...where can I email you site access info so that you can still take a look at my site?

Thanks

=====

Re:Can't get background image to show up

Posted by admin - 2011/08/03 14:30

You can send credentials by email. What value do you use for background image (specify what path do you enter in module settings)?

Regards,
ARI Soft

=====