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## Cloud Carousel - Weird issue with thumbnails

Posted by Enrico - 2011/07/15 22:24

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Hello,  
I'm facing a strange issue with thumbs.  
When page is loaded some of the thumbnails are "broken".

However I notice that if one scrolls down the PAGE in the browser and then goes up again, all thumbnails are showed perfectly.

This happens in all browsers (Chrome, Firefox, IE and Safari) and happens not only to me but to other people.

Have you any idea about solving this matter?  
Thanks for the help.

Here is the test page of the site: <http://surfers.altervista.org/joomla/surf>

Regards  
Enrico

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## Re:Cloud Carousel - Weird issue with thumbnails

Posted by admin - 2011/07/16 07:48

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Hello,  
  
It seems this problem with "lazyLoad" jQuery plugin which is loaded on provided page. It is loaded by site template or by 3rd party extension.

Regards,  
ARI Soft

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## Re:Cloud Carousel - Weird issue with thumbnails

Posted by Enrico - 2011/07/16 08:40

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Thanks very much for your kind and "saturday's-prompt" reply :-)

The template is made with Artisteer and probaly this may be the cause, however I have no idea (whether it's Artisteer or something else) of what causes that problem. Do you know how I may identify the guilty "friend" and change something?

I tried to look in the forum for similar solutions but with no success.

Thanks again for your kind support.  
Enrico

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## Re:Cloud Carousel - Weird issue with thumbnails

Posted by admin - 2011/07/16 08:53

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We can investigate the issue in more details if you provide temporary access to your J! backend by email.

Regards,  
ARI Soft

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## Re:Cloud Carousel - Weird issue with thumbnails

Posted by admin - 2011/07/16 11:08

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Try now please. We have changed value of "Lazy Load Image Selector" parameter in "System - JB Library" plugin settings.

Regards,  
ARI Soft

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## Re:Cloud Carousel - Weird issue with thumbnails

Posted by Enrico - 2011/07/16 12:22

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Well... as usual you solved the problem, like Tina Turner says, quick and... easy !  
Thanks very much for your great professional help.  
Enrico

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