
Cloud Carousel not working

Posted by ad051370 - 2011/06/30 17:21

Hi,

I installed the ARI cloud carousel module.

I have specified the relative path for images folder.

Scenario 1

When I leave the Path to background image and specify Image Path

Result - it does not display the images. It just shows a rotating circle.

Scenario 2

When I specify Path to background image and specify Image Path

Result - it does not display the images. and it does not even show the rotating circle.

Scenario 3

When I specify Path to background image along with the name of the image file and specify Image Path

Result - it displays the background image. it does not display the carousel images. and it does not even show the rotating circle.

I also have the following errors in my browser.

Warning: Unknown property 'transition'. Declaration dropped.

Source File: http://localhost/Modulus/templates/rt_modulus_j16/css/css-ab9c767033da363787be8fbcea951d0e.php

Line: 44

Error: jQuery is not defined

Source File: <http://localhost/Modulus/cache/js-3d3a2eadf900c36b588ad979a96a6bdf.php>

Line: 213

Error: \$(el).CloudCarousel is not a function

Source File: <http://localhost/Modulus/cache/js-3d3a2eadf900c36b588ad979a96a6bdf.php>

Line: 245

I am working on my home computer right now and hence this is not available on a public domain website for you to login and check.

Regards,

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Re:Cloud Carousel not working

Posted by admin - 2011/06/30 19:00

Hello,

It seems this problem with extension which is used on your site for optimization of loading javascript files. We suppose it can't handle external javascript files correctly.

Regards,

ARI Soft

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Re:Cloud Carousel not working

Posted by ad051370 - 2011/07/01 00:45

So what needs to be done to solve this issue?

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Posted by admin - 2011/07/01 10:25

We have updated the module. Download and upgrade it. New version contains new parameter "Load jQuery method", set it to "Local copy".

Regards,
ARI Soft

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Re:Cloud Carousel not working

Posted by ad051370 - 2011/07/03 19:48

Hello,

Thanks a lot. The updated module worked for me on my personal computer where I was building my website.

Now I have deployed it to the production website.

On the production website, nothing is displayed.

Check the below link:-

<http://www.the-5thelement.com/index.php/about>

what needs to be done. Please check and revert.

Regards,

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Re:Cloud Carousel not working

Posted by admin - 2011/07/03 19:50

It seems "Image path" parameter has incorrect value.

Regards,
ARI Soft

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Re:Cloud Carousel not working

Posted by ad051370 - 2011/07/04 09:06

Yes. I realized that the value in image path is case sensitive. Once I changed the case to match as per the folder on the system - it started working. Thanks.

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