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## Carousel and rokbox integration

Posted by jjolet - 2011/04/03 22:25

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I'm trying to use rokbox lightbox integration with carousel. However, when i click on an image, it just opens in the same window, not the light box.

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## Re:Carousel and rokbox integration

Posted by admin - 2011/04/04 05:41

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Hello,

Check that RokBox system plugin is installed and enabled. Check also that "Lightbox integration" parameter is set to "RokBox" in "ARI Cloud Carousel" module settings. If it doesn't help, provide link to page where we can see the problem.

Regards,  
ARI Soft

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## Re:Carousel and rokbox integration

Posted by aivilon - 2011/08/15 10:43

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Watch here on my Webside.<http://aivilon-photography.ch/start/index.php/photographie/landscapes.html>  
I've got the same problem. In the settings of the Carousel i activated rokbox. but it still opens a new side. :dry:

Whats the issue?

thanks

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## Re:Carousel and rokbox integration

Posted by admin - 2011/08/16 09:50

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Hello,

Check that RokBox plugin is installed, enabled and configured properly.

Regards,  
ARI Soft

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## Re:Carousel and rokbox integration

Posted by aivilon - 2011/08/25 05:26

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It is installed, enabled and configured like this:

Enabled = Enabled  
Access = Public  
Ordering = 0. Content - RokBox  
Plug-in Type = content  
Plug-in File = rokbox  
ID = 10010

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## Re:Carousel and rokbox integration

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Posted by admin - 2011/08/25 05:41

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RokBox javascript files are not loaded on provided page. We can investigate the issue if you provide temporary access to your Joomla! backend by email.

Regards,  
ARI Soft

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