
Cloud Carousel isn't loading

Posted by edtv82 - 2011/01/22 22:36

I have an issue with getting the module to load anything... It just sits on the loading circle... and never goes anywhere.

When I 'inspect the elements'

I get an error:"Uncaught ReferenceError: jQuery is not defined
(anonymous function)"

I can find the images in the source,

I have jquery conflict turned. could use some help.

<http://vs3studios.com/index.php/webdesign>

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Re:Cloud Carousel isn't loading

Posted by admin - 2011/01/23 08:00

Hello,

Sorry, but we don't see "ARI Cloud Carousel" module on your site. We suppose this problem occurs because you tried to load the module with help "Module Anywhere" plugin, but this plugin can't handle javascript and CSS files including which are done with help Joomla! API. If you want to load "ARI Cloud Carousel" into an article, we can sent "Content - ARI Cloud Carousel" plugin by email or use standard Joomla! plugin "Content - Load Module". Information how to use it can be found here.

Regards,
ARI Soft

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Re:Cloud Carousel isn't loading

Posted by edtv82 - 2011/01/24 12:31

Thanks for the reply and Yes, I had to bring down the cloud carousel till I was able to hear something back.

I would be extremely grateful for the "Content - ARI Cloud Carousel" plug-in.

I did try the standard content load module and got now where.

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Re:Cloud Carousel isn't loading

Posted by admin - 2011/01/24 12:34

We have sent the plugin by email.

Regards,
ARI Soft

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Re:Cloud Carousel isn't loading

Posted by edtv82 - 2011/01/24 13:27

I still haven't received anything... via email

Re:Cloud Carousel isn't loading

Posted by admin - 2011/01/24 13:31

Probably incorrect email specified in your user profile or our mail was moved to "Spam" or "Junk" box. Could you contact us by email?

Regards,
ARI Soft

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Re:Cloud Carousel isn't loading

Posted by ad051370 - 2011/06/30 17:39

I have posted the below query in this forum today.

<http://www.ari-soft.com/ARI-Cloud-Carousel/16737-Cloud-Carousel-not-working.html>

Apparently the problem described in this thread seems to be the same as what I am facing and what I have reported earlier today.

Can I have the same solution?

Regards,

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Re:Cloud Carousel isn't loading

Posted by admin - 2011/06/30 19:02

Read the answer here please.

Regards,
ARI Soft

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