
Problem with IE7, chrome and safari

Posted by pcognard - 2010/10/19 03:57

Hi,

I have a lot of issues with the image slider. It works fine with firefox, but:

1- The fade doesn't work with safari and chrome. I don't have any transition. The control Nav is not displayed with the same browsers.

2- With IE7, the control nav is displayed, but fade as the images.

Regards,

Patrice

Re:Problem with IE7, chrome and safari

Posted by admin - 2010/10/19 06:06

Hello,

Provide link to page where we can see this issue because it can be conflict with a 3rd party extension. It works fine on our demo site.

Regards,
ARI Soft

Re:Problem with IE7, chrome and safari

Posted by pcognard - 2010/10/19 06:11

I think the same.

I am using SWMenuPro (using jquery), and mootools is in my code. I cannot give you the link to my page as it is on local.

Regards,

Patrice

Re:Problem with IE7, chrome and safari

Posted by admin - 2010/10/19 06:14

If you can upload your site to online server, open page with the module in a browser, choose 'File -> Save Page As' menu item in browser's menu, choose 'Web page, complete' type, save page files, archive it and send us by email that we can investigate it on our local machine.

Regards,
ARI Soft

Re:Problem with IE7, chrome and safari

Posted by pcognard - 2010/10/19 06:32

It will be ready within 5mn
<http://preview5.luminosityhosting.com>

Regards,

Re:Problem with IE7, chrome and safari

Posted by pcognard - 2010/10/19 06:50

The website in online:

<http://preview5.luminosityhosting.com>

Re:Problem with IE7, chrome and safari

Posted by admin - 2010/10/19 06:58

Hello,

It seems you have modified the extension and changed code which loads jQuery library. Now the module can't load jQuery library. Fix it or install original version of the extension.

Regards,
ARI Soft

Re:Problem with IE7, chrome and safari

Posted by pcognard - 2010/10/19 07:10

I re installed the original module, but nothing changed, still not working at all.

Firefox and IE, not fading.
Chrome and safari, not fading and no control nav at the bottom.

Regards,

P.S.: The only change I have made is "i=1" instead of "i=0" to have the control nav started by 1 and not 0.

Re:Problem with IE7, chrome and safari

Posted by admin - 2010/10/19 07:17

This problem with 'SWMenuPro'. This extension uses outdated version of jQuery library (v. 1.2.6 when the latest version is 1.4.3). Update this module that it uses jQuery 1.3+ or disable loading of jQuery in this module and load it in site template or with help 3rd party extension like SC jQuery.

Regards,
ARI Soft

Re:Problem with IE7, chrome and safari

Posted by pcognard - 2010/10/19 07:27

Ok, I did it, installed the plugin, deactivated jquery from swmenupro and it's working a bit better.

However, the fading doesn't want to start.

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Re:Problem with IE7, chrome and safari

Posted by pcognard - 2010/10/19 07:30

Forget it, I fixed the last point. It was the setting.

Thank a lot for that.

Regards,

Patrice

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Re:Problem with IE7, chrome and safari

Posted by pcognard - 2010/10/19 07:38

Sorry, I still have one issue with IE7. The tab at the bottom are fading with the images.

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Re:Problem with IE7, chrome and safari

Posted by admin - 2010/10/19 09:43

Try to add the following CSS rule to 'CSS Styles' parameter in module settings or to site template CSS file:

```
.nivo-controlNavHolder
{
  z-index: 51;
}
```

Regards,
ARI Soft

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