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## Images not loading

Posted by JS2023 - 2023/12/06 14:00

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Today I have made a completely new site with a one click-installer at my web hotel. I installed the Ari Image Slider and can't make the images show.

<http://joomla2023.jarvastaden.se/index.php/test1>

I have set a simple image path, wich is

[http://joomla2023.jarvastaden.se/images/ariimageslider/barnensjulmarknad2023/jarvastaden\\_barnens\\_julmarknad2023\\_onskelistor\\_1.jpg](http://joomla2023.jarvastaden.se/images/ariimageslider/barnensjulmarknad2023/jarvastaden_barnens_julmarknad2023_onskelistor_1.jpg)

just to see if that works. Tried to set the image path to a folder in Joomla 5, but got the same poorly result.

What could cause the error?

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## Re:Images not loading

Posted by admin - 2023/12/10 11:58

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Hello,

We see the image on the page. Could you describe in more details what's wrong?

<https://www.ari-soft.com/images/fbfiles/images/slider-b4ba4c1dcb03219eccbc5a99f14a1591.jpg>

Regards,  
ARI Soft

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## Re:Images not loading

Posted by JEndahl - 2023/12/17 21:21

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I'm sorry for jumping in on this thread, but I am also having an issue with ARI image slider and images not appearing. I recently updated my site from Joomla 3.10 to 4.4, and also updated all my components and extensions. ARI Image Slider worked fine on the old version, but all I see on my site now is a dark gray box and a constantly spinning pinwheel. I am using the same folder of images as the other version, which is located in the same location on my site. I have two instances on my home page (using different folders of images), and both show the same problem. Thank you for any help you might be able to offer.

The site URL: <https://falcone.endahl.us>

--> John [https://www.ari-soft.com/images/fbfiles/images/CleanShot\\_2023\\_12\\_17\\_at\\_16.png](https://www.ari-soft.com/images/fbfiles/images/CleanShot_2023_12_17_at_16.png)

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## Re:Images not loading

Posted by admin - 2023/12/19 08:41

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Hello,

Try to set "Load method" parameter to "DOM Ready" value from "Advanced" tab on module settings page.

Regards,  
ARI Soft

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## Re:Images not loading

Posted by JEndahl - 2023/12/19 14:16

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This solved the issue! Thank you for the quick, concise response! I appreciate the help.

â€" John

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