
just updated to joomla 364 and slider not working

Posted by grasshopperaggy - 2016/10/26 23:11

Hi

just updated to new version of joomla and my website would not load disabled ari slider and it now loads. do i need to uninstall my version of ari slider and then reinstall with new upto date copy of ari slider. or is there another way to do it

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Re:just updated to joomla 364 and slider not working

Posted by admin - 2016/10/27 10:28

Hello,

Do you use the latest version of the module (2.2.1)?

Regards,
ARI Soft

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Re:just updated to joomla 364 and slider not working

Posted by Dmainyz - 2016/10/28 17:49

Hello,

where is version 2.2.1 available to download?

I only get version 2.1.13 when I download from the download section here.

Regards
Dmainyz

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Re:just updated to joomla 364 and slider not working

Posted by admin - 2016/10/28 19:28

It is available here.

Regards,
ARI Soft

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Re:just updated to joomla 364 and slider not working

Posted by jadit - 2016/11/01 08:33

admin wrote:
Hello,

Do you use the latest version of the module (2.2.1)?

Regards,
ARI Soft

Hello,

I have the same issue but I am already using the latest version, 2.2.1 - I upgraded it a few months ago when the issue first arose and my sliders wouldn't load images.

I'm having the same issue again now, slider place-holder is there and the loading gif appears but the images never load.

Please can you advise?

Many thanks, James.

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Re:just updated to joomla 364 and slider not working

Posted by admin - 2016/11/01 08:34

Send a link to a page where the problem occurs.

Regards,
ARI Soft

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Re:just updated to joomla 364 and slider not working

Posted by jadit - 2016/11/01 08:35

<http://westfieldfarmsteading.co.uk/>

Thanks, James.

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Re:just updated to joomla 364 and slider not working

Posted by admin - 2016/11/01 08:37

This problem with site template. It loads own copy of jQuery library instead of using jQuery instance which is loaded by Joomla!

Regards,
ARI Soft

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Re:just updated to joomla 364 and slider not working

Posted by jadit - 2016/11/01 08:45

That's great, all sorted - thanks a lot!

James B)

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Re:just updated to joomla 364 and slider not working

Posted by 3cellhosting - 2016/11/10 17:24

I have the same issue. It can be seen here - <http://www.webbingtonfarm.co.uk/> - at bottom of page.

I have version 2.2.1 installed.

When I look in developer console I see the images are shown correctly but they never load on screen.

Other links here - <http://www.webbingtonfarm.co.uk/about-us/our-farm.html> and here - <http://www.webbingtonfarm.co.uk/accommodation/golightly.html>

Regards

David

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Re:just updated to joomla 364 and slider not working

Posted by admin - 2016/11/10 18:36

Hello,

Home page doesn't contain "ARI Image Slider" module.

Regards,
ARI Soft

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Re:just updated to joomla 364 and slider not working

Posted by 3cellhosting - 2016/11/10 20:49

Hi there,

OK - looks like the one on home page was unpublished but the other two links are valid and have ari image slider modules in place.

Can you please check again.

<http://www.webbingtonfarm.co.uk/about-us/our-farm.html>

<http://www.webbingtonfarm.co.uk/accommodation/golightly.html>

<http://www.webbingtonfarm.co.uk/accommodation/kitty.html>

Thanks

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Re:just updated to joomla 364 and slider not working

Posted by admin - 2016/11/11 07:08

It seems this problem with "fbslider" module. It loads own copy of jQuery library instead of using jQuery instance which is loaded by Joomla!

Regards,
ARI Soft

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