
Failed to send a message from joomla 3.x form

Posted by saf - 2015/11/11 20:07

When I send a message from the contact form gives me the following problem: ARI Image Slider: "System - RokBox" plugin is not installed.

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Re:Failed to send a message from joomla 3.x form

Posted by admin - 2015/11/12 05:53

Hello,

Read this post. If it doesn't help, provide a link to a page where the problem occurs so we can investigate it.

Regards,
ARI Soft

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Re:Failed to send a message from joomla 3.x form

Posted by saf - 2015/11/12 12:13

<http://tuvozdigital.com/index.php/contacto>
regards

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Re:Failed to send a message from joomla 3.x form

Posted by admin - 2015/11/12 14:17

Set "Load jQuery method" parameter in module settings to "Local copy" value for all "ARI Image Slider" module instances.

Regards,
ARI Soft

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Re:Failed to send a message from joomla 3.x form

Posted by saf - 2015/11/12 18:18

The parameter is correctly "copy local" but still gives me the error.
there may be another problem?

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Re:Failed to send a message from joomla 3.x form

Posted by admin - 2015/11/12 18:28

'ARI Image Slider: "System - RokBox" plugin isn't installed.' error message appears if "Lightbox integration" parameter in module settings is set to "RokBox", but RokBox plugin is not installed.

Regards,
ARI Soft

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Re:Failed to send a message from joomla 3.x form

Posted by saf - 2015/11/12 19:30

I installed the plugin and it works correctly, thank you for your help, very friendly. Thank you

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