
ari slide show not loading

Posted by kayoz - 2014/06/24 17:51

I have installed the Ari Image Slideshow on Joomla 2.5. I've set the load method to dom ready, all the settings are correct, but it takes forever for the slideshow to display if it ever does at all. Usually it doesn't display for 30 minutes or more. Is there some way to fix this? The slide show is nice but it's not worth anything if it doesn't display for 30 minutes.

Please advise.

I tried to upload images but the files are too big.

The website url is <http://louisiana-grills.com>

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Re:ari slide show not loading

Posted by admin - 2014/06/24 17:54

Hello,

The page doesn't contain "ARI Image Slider".

Regards,
ARI Soft

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Re:ari slide show not loading

Posted by kayoz - 2014/06/25 15:06

Actually it does. I'm attaching a screen shot of the setup page. and the ari slide that showing it is set to publish.

That's what I'm saying...it's NOT displaying on the pages it's set to display on...period. That's why you don't see it on the home page <http://louisiana-grills.com>. It doesn't work!

I have no idea how else to get this to display...it just doesn't seem to work.

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Re:ari slide show not loading

Posted by kayoz - 2014/06/25 15:08

here are the images.

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Re:ari slide show not loading

Posted by admin - 2014/06/25 15:09

The page doesn't contain "ARI Image Slider" module. It can be a problem if you select an incorrect module position or pages where it should be shown and etc.

Regards,
ARI Soft

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Re:ari slide show not loading

Posted by kayoz - 2014/06/25 15:10

your program doesn't allow for images of any readable size to be uploaded. Hopefully you can read this. http://www.ari-soft.com/images/fbfiles/images/ari_slider_settings.jpg

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Re:ari slide show not loading

Posted by kayoz - 2014/06/25 15:11

and this is the module manager settings http://www.ari-soft.com/images/fbfiles/images/ari_slide_published.jpg

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Re:ari slide show not loading

Posted by admin - 2014/06/25 15:13

Send the images by email.

Regards,
ARI Soft

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Re:ari slide show not loading

Posted by kayoz - 2014/06/25 15:14

argggggggg...your software is difficult to add images too... http://www.ari-soft.com/images/fbfiles/images/ari_slide_published-759e9ab432a32f50fba43bda8cea316b.jpg

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Re:ari slide show not loading

Posted by kayoz - 2014/06/25 15:16

Ok, I sent them via email.

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Re:ari slide show not loading

Posted by admin - 2014/06/25 15:29

Send the original version of the screenshot.

Regards,
ARI Soft

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