
Module doesn't always display in FireFox

Posted by edk - 2013/05/02 02:18

Hi, thanks for a great module. I'm having difficulty getting the module to display all the time in FireFox. It is set to load only on the front page. At times, when you first access the site the slideshow may or may not display. refreshing the page will make it display. Also, when you navigate to another are of the site and then got back to the front page, it doesn't always display until you refresh the page. The issue doesn't seem to appear in IE. When I check the error logs in FireFox, I see some css parsing issues with my template, but no java-script errors. Any help would be greatly appreciated.

Site link is : Glimmer Photography

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Re:Module doesn't always display in FireFox

Posted by admin - 2013/05/03 16:18

Hello,

Try to set "Load method" parameter to "DOM Ready" in module settings.

Regards,
ARI Soft

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Re:Module doesn't always display in FireFox

Posted by edk - 2013/05/03 22:58

Thanks,I did that and cleared the server and browser cache. still having the same problem.

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Re:Module doesn't always display in FireFox

Posted by admin - 2013/05/04 07:49

The slider works fine for us. For example when we open home page, it works. Then we open "Our Services" page and again click by "Home" link and the slider works fine.

Regards,
ARI Soft

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Re:Module doesn't always display in FireFox

Posted by edk - 2013/05/04 08:30

All sorted, looks like my browser cache didn't clear a reboot sorted that. everything fine now. Thank you for you help, much appreciated.

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