
Module loads, but no images shown

Posted by jditte - 2013/02/12 01:02

I am having trouble getting ARI Image Slider to work on a Joomla 1.5 site with the JA Purity template. The correct number of navigation dots show up, but I don't get any images. The path to the images seems fine and they are displayed when addressing them explicitly. It looks like I am getting a jQuery exception when the site loads. Any ideas?

Thanks,

Jochen

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Re:Module loads, but no images shown

Posted by admin - 2013/02/12 06:42

Hello,

What extension do you use to load the module into an article? It seems this problem with this extension.

Regards,
ARI Soft

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Re:Module loads, but no images shown

Posted by jditte - 2013/02/12 19:49

Just the "Content - Load Module" plugin that comes with Joomla and the {loadposition ...} command. Are there any known issues? Thanks again, Jochen

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Re:Module loads, but no images shown

Posted by admin - 2013/02/12 20:00

Try to use another plugin like "Modules Anywhere" or "Module Plant".

If it doesn't help, could you provide a temporary access to your J! backend by email so we can investigate the problem?

Regards,
ARI Soft

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Posted by jditte - 2013/02/14 00:28

It looks like "Modules Anywhere" requires at least PHP 5.3. My web server is still running on an older Linux distribution and uses PHP 4. I don't necessarily want to upgrade at this point since all hell might break loose. I have tried "Module Plant", but it crashed the whole web site as soon as it was enabled. Are there any good alternatives? I have you sent you an email with access information for a temporary administrator account. Any hints would certainly be appreciated.

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Posted by admin - 2013/02/14 17:38

Could you provide a temporary access to your J! backend by email?

Regards,
ARI Soft

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Posted by jditte - 2013/02/14 19:45

I did send you an email yesterday (and I have just resent it). Could you please check your spam folder in case you don't see it?

Thanks,

Jochen

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Posted by admin - 2013/02/14 20:54

Could you re-send the mail?

Regards,
ARI Soft

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Posted by jditte - 2013/02/15 00:00

Sure. Done.

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Posted by admin - 2013/02/15 07:59

You use very old Joomla! version (1.5.8, but the latest version of Joomla! 1.5 is 1.5.26). It is dangerous because it contains some security holes. Could you upgrade Joomla! to 1.5.26 on your site? It should resolve the problem.

Regards,
ARI Soft

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Posted by jditte - 2013/02/15 20:42

I can give it a try. I have been holding back with updates due to some code modifications to guarantee compatibility with our calendar application.

Thanks,

Jochen

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