
Image displays only on first slide

Posted by banncomputing - 2012/01/24 12:32

Hi,

I hope you can help, I'm setting up a news headline slider on a website. The news slider incorporates some text and an image but for some reason only the image on the first slide displays, all other slides just have a "loading" icon displayed where the image should be. Can you help or point me in the right direction. I just can't see any reason why this is occurring.

Thanks,
Mark

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Re:Image displays only on first slide

Posted by admin - 2012/01/24 12:34

Hello,

Provide a link to a page where we can see described problem. It seems this is a problem with a 3rd party extension.

Regards,
ARI Soft

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Re:Image displays only on first slide

Posted by banncomputing - 2012/01/24 12:35

Page is: <http://www.atbecltd.com/>

Thanks for the quick reply!
M

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Re:Image displays only on first slide

Posted by admin - 2012/01/24 12:38

Sorry, but provided page doesn't contain "ARI Image Slider" module.

Regards,
ARI Soft

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Re:Image displays only on first slide

Posted by banncomputing - 2012/01/24 12:41

What makes you say that? I have installed the ARI Easy Slider as a Joomla Module and it is displaying the news headlines. If you are saying it isn't there then I must've configured or installed it incorrectly. Can you clarify?

M

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Re:Image displays only on first slide

Posted by admin - 2012/01/24 12:43

Sorry, but you posted your message in "ARI Image Slider" forum, not in "ARI Easy Slider". We have checked "ARI Easy Slider" on your site in FireFox 9 and it works fine. What browser do you use?

Regards,
ARI Soft

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Re:Image displays only on first slide

Posted by banncomputing - 2012/01/24 12:46

Sorry, my bad! I've tested it in both Firefox 9 and IE 9 and I get the same issue. The slider itself works 100%, but there is an image included in each of the headlines that should be displayed but I am only seeing the image on the first slide, all the other slides show a loading icon. If you are seeing an image on each of the slides then the issue must be in my own environment somewhere.

M

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Re:Image displays only on first slide

Posted by banncomputing - 2012/01/24 13:09

Update: 3 of the 4 images have now displayed. Nothing has been changed, it just must be a very slow download from the server or something as it has taken well over ten minutes since my last refresh to display the images. I'm not sure why they are taking so long to display in the Easy Slider as when you click the read more link they are displayed right away, and they aren't large images with all 4 of them amounting to less than 42kb. Any ideas? Is there something I am doing wrong? Does ARI Easy Slider expect them all to be the same size or anything?

Thanks,
M

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Re:Image displays only on first slide

Posted by admin - 2012/01/24 16:42

It seems this problem with "SmartLoad" feature of the site template. Try to temporary disable it in site template settings.

Regards,
ARI Soft

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Re:Image displays only on first slide

Posted by banncomputing - 2012/01/24 17:00

Hi,

This has solved the issue. Is this just a conflict between smartload and easy slider and whatever framework they are using?

Thanks for the help!

M

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Re:Image displays only on first slide

Posted by admin - 2012/01/24 17:14

If you provide a temporary access to your J! backend by email, we can investigate the problem in more details.

Regards,
ARI Soft

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Re:Image displays only on first slide

Posted by banncomputing - 2012/01/24 17:22

Access sent via email as requested.

M

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Re:Image displays only on first slide

Posted by admin - 2012/01/25 07:47

Try now please. We have added "LI.es-news-item" to "SmartLoad -> XPath Ignores" parameter in site template settings and enabled "SmartLoad" feature.

Regards,
ARI Soft

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Re:Image displays only on first slide

Posted by banncomputing - 2012/01/25 09:31

Looks good - thanks for the assistance. I have to say this is the first time I've posted on this forum and the response and assistance has been second to none!

Thanks again,
Mark

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