why are pictures not uploading

Posted by naveen - 2011/11/09 22:46

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Hi,

I am working with Beez5 template and want to replace the "banner" (the picture of the guy with bananas) with your slide show. I seem to be doing something wrong , but cannot figure out what. What I have now is still that picture of the guy with bananas and above there is a black frame (where the pictures are supposed to be) in which a three quarters circles is going around and around. And even above is my logo. just want to replace the banana guy with your slide show. thanks!

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Re:why are pictures not uploading

Posted by admin - 2011/11/10 08:05

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Hello,

Provide a link to a page where we can see the slider and screenshot(s) of module settings page.

Regards,
ARI Soft

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Re:why are pictures not uploading

Posted by naveen - 2011/11/10 22:45

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Thank for coming back at me so quickly. I am using joomla on the pc. Please find the screenshots attached. I would like to replace the picture with the hands with your slide show. http://www.ari-soft.com/images/fbfiles/files/Ari_image_slide1.doc http://www.ari-soft.com/images/fbfiles/images/web_shot_black_screen_between_logo_and_banner.jpg

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Re:why are pictures not uploading

Posted by admin - 2011/11/11 06:41

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It seems this is a conflict with a 3rd party extension. Provide a link to a page where we can see the slider so we can investigate the issue.

Regards,
ARI Soft

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Re:why are pictures not uploading

Posted by naveen - 2011/11/11 07:28

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Hi,

I would love to provide you with a link. How do I do that?
thanks,
Naveen

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Re:why are pictures not uploading

Posted by admin - 2011/11/11 07:29

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Upload your site to an online server and provide a link please.

Regards,
ARI Soft

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Regards,
ARI Soft