2 Issues with Image slider
Posted by Tixoff - 2011/09/29 12:41

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Hello everyone,

First of all thanks for this module.
Unfortunately I'm having 2 issues with it on my site.
First issue - it doesn't work in my Opera browser, it just shows first image just for a second after page refresh and then disappears. Here is the link
I'm using it with Opera 11.51, latest one.

Second issue - in IE 9 it shows two lines on the images, looks like one px width each.
Can anyone please give advice on how to fix it?

BTW, it works fine in IE8, Chrome and FF.

Regards,
Tixoff

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Re:2 Issues with Image slider
Posted by admin - 2011/09/29 13:17

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Hello,

It seems you use modified version of "ARI Image Slider". We suppose it was modified by your site template developers. The slider on your site is based on "ARI Image Slider" v. 1.0.0, but the latest version is 1.6.12. You can try to upgrade the module on your site to the latest version, but we can't guarantee that it will work as expected if modified version of the module is used.

Regards,
ARI Soft

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Re:2 Issues with Image slider
Posted by Tixoff - 2011/09/29 13:40

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Thanks for you fast answer.
I've guessed it might be the reason, I'll try to use official module.

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Re:2 Issues with Image slider
Posted by Tixoff - 2011/10/03 11:45

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Hello once again!

Finally I've installed latest version of ARI image slider and it's working in all browsers so far. But the issue with a 2 columns 1px width each are still there in IE9. Please refer to attached picture and here is the link for the site.

Do you have any ideas? Thank you in advance!

Kind regards,
Tixoff http://www.ari-soft.com/images/fbfiles/images/slider.JPG

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Re:2 Issues with Image slider
Posted by admin - 2011/10/03 17:12

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The slider looks normal on our side. Check "Zoom" option into a browser:

 http://www.ari-soft.com/images/fbfiles/images/zoom.jpg

Regards,
ARI Soft

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