
Lines in image

Posted by rmeilech - 2011/09/27 23:02

Everything works fine except that when the image changes, there are slice lines. These disappear just before a transition. But I don't want them there at all.

See <http://joomla.shadik.com/>

Please advise.

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Re:Lines in image

Posted by admin - 2011/09/28 05:57

Hello,

Could you provide a screenshot where we can see described problem?

Regards,
ARI Soft

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Re:Lines in image

Posted by rmeilech - 2011/09/28 06:39

This one has vertical lines. Sometimes they form a checkerboard. You can see it for yourself at joomla.shadik.com.

Thank you. <http://www.ari-soft.com/images/fbfiles/images/lines.jpg>

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Re:Lines in image

Posted by rmeilech - 2011/09/28 06:45

Here is the same one with the checkerboard. It seems random. <http://www.ari-soft.com/images/fbfiles/images/lines2.jpg>

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Re:Lines in image

Posted by admin - 2011/09/28 07:03

What browser do you use?

Regards,
ARI Soft

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Re:Lines in image

Posted by rmeilech - 2011/09/28 13:01

Chrome. I am not seeing it in Safari. Have not tested in IE or Firefox yet.

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Re:Lines in image

Posted by admin - 2011/09/28 13:11

We have tried to reproduce the issue in Google Chrome v. 14.0.835.186, FireFox v. 6.0.2 and IE 9, but the slider works fine.

Regards,
ARI Soft

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Re:Lines in image

Posted by jhmckeeever - 2011/10/25 07:41

Visible in Chrome (14.0.835.202 m, Windows) here:

<http://datamigrators.com/>

J.

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Re:Lines in image

Posted by admin - 2011/10/25 09:52

Hello,

Is browser's zoom set to 100%?

<http://www.ari-soft.com/images/fbfiles/images/zoom-74fe10c1aba23dd448d75bb62d710cfc.jpg>

Regards,
ARI Soft

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Re:Lines in image

Posted by rmeilech - 2011/10/25 10:53

Yes, zoom is at 100%, as shown in your clip.

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Re:Lines in image

Posted by admin - 2011/10/25 10:54

Sorry, but we can't reproduce this problem.

Regards,
ARI Soft

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Re:Lines in image

Posted by sassbb - 2011/12/10 02:57

Hi there,

i am having same problem. My site has been running fine for a good six months and it has only been recently that these lines are appearing.

I use firefox, always have so no changes have been made there.

Please advise. It's quite a bit more of an issue when you look at the site, it doesn't show well in image here.

Here is the site in question:

www.sarahbrodiephotography.com http://www.ari-soft.com/images/fbfiles/images/Picture_3.jpg

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Re:Lines in image

Posted by admin - 2011/12/10 06:53

Hello,

What FireFox version do you use?

PS: Provided page doesn't contains slider with an image like on provided screenshot.

Regards,
ARI Soft

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Re:Lines in image

Posted by sassbb - 2011/12/14 02:05

Hi there,

I use Firefox 8.0.1.

The link I gave you was to the index page. The issue lies in the other pages, where I display my images, accessible via the menu bar from the index page.

Otherwise here is a direct link here:

http://www.sarahbrodiephotography.com/index.php?option=com_content&view=article&id=5&Itemid=7

and here too:

http://www.sarahbrodiephotography.com/index.php?option=com_content&view=article&id=4&Itemid=6

Many thanks,
Sarah

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Re:Lines in image

Posted by admin - 2011/12/14 10:07

Download and upgrade the module. After this set "Bow rows" parameter to 5, it should help.

Regards,
ARI Soft

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Re:Lines in image

Posted by sassbb - 2011/12/15 01:00

Ok thanks, I will try this.

Can you please send me a link for upgrading - you mean upgrading the Ari Soft, yes?

Thanks,
Sarah

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Re:Lines in image

Posted by admin - 2011/12/15 06:49

The latest version of the extension can be downloaded here.

Regards,
ARI Soft

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Re:Lines in image

Posted by sassbb - 2011/12/16 09:52

Thanks! All fixed :)

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Re:Lines in image

Posted by sassbb - 2011/12/17 13:52

Thanks again!

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Re:Lines in image

Posted by sassbb - 2011/12/18 02:42

Hang on... it's happening again. You say "Bow Rows" - do you mean perhaps "Box Rows".

Im any case, if this is what yo mean, I have set Box Rows to 5, and it's still no good:

http://www.sarahbrodiephotography.com/index.php?option=com_content&view=article&id=5&Itemid=7

Mind you, it only happens on some slide menus, in this case, my pet menu. The others seem fine. I had issues with the Landscape slide, but this seems ok now..

I uploaded new version fine, and from then assumed it would update all the Ari slides I have on my site - is this a correct assumption. Or is there more I should've done.

Thanks,

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Re:Lines in image

Posted by admin - 2011/12/18 07:29

We mean "Box Rows". The slider works fine on provided page on our side.

Regards,
ARI Soft

