
Problem downloading ARI Image Slider

Posted by zailina - 2011/08/24 11:55

Hi,

I have very little website experience and I am trying to build a Joomla site for a small not-for-profit association. I have seen the demo of ARI image slider and I would love to install the ARI image slider to use on the site but I am not sure how to do it. With the 2 other extensions I have installed, I downloaded a zipped package to my computer and then installed in extension manager by uploading package file which was a zip file. When I click on download for ARI image slider, it turns up in my downloads already unzipped. So I tried "Install from URL" by copying the download link and pasting into "install from URL" but I keep getting the error message "Error 500 - Internal Server error. There is a problem with the resource you are looking for, and it cannot be displayed." I am getting a little disheartened because I really have no idea what to do and it must be simple since so many people have used it.

Some advice would be greatly appreciated.

Thank you.

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Re:Problem downloading ARI Image Slider

Posted by admin - 2011/08/24 11:57

Hello,

Download the module from our site and then install it on your site. If you can't download the extension, we can send it by email.

Regards,
ARI Soft

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Re:Problem downloading ARI Image Slider

Posted by zailina - 2011/09/20 22:47

Thank you very much to all the team at Ari Soft. Because I am so new to making websites, I had many problems trying to get the Image Slider working but the Ari Soft team provided very quick responses to all my queries EVEN ON THE WEEKEND and this is for a free product.

I am very happy with the image slider on my website and when I learn more I will look at using more of your products.

Thanks again.

Zailina

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