HUGE Problem with ARI Image Slider in IE7

Posted by bolo - 2011/05/30 11:49

Hi There,

I have a HUGE problem with this wonderful module of yours in internet explorer 7...

it displays wonderfully well in Every other browsers except for this rubbish internet explorer 7! unfortunately for me i must make it work in IE7.. i've tried every other modules in JED but they cant be compared to this particular one, that's why i've finally come here to see if you can help me!

I added this rule in the "CSS Style" in the backend: #ais_48_wrapper, #ais_48 {margin-top: -72px;}

to align it to my taste, and it work just how i wanted it except for IE7!!

problem 1: the module went higher than it's supposed to.

problem 2: the module overlaps my logo, it came to to the front and send my logo backwards.

problem 3: shadow doesnt display.

Please have a look at my screen shots below.

http://www.ari-soft.com/images/fbfiles/images/firefox.jpg

you can CLEARLY see the problem.. i'd sincerely appreciate it if you can help me out here!! because i'm stuck and i've been battling with this for days!!

Re:HUGE Problem with ARI Image Slider in IE7

Posted by admin - 2011/05/30 11:53

Hello,

Provide link to page where we can see the problem. It seems this problem with site template styles or HTML layout, but not with "ARI Image Slider". The extension works fine in IE 7.

Regards, ARI Soft

Re:HUGE Problem with ARI Image Slider in IE7

Posted by bolo - 2011/05/30 11:58

The first image is the Firefox display

and this is the IE7 display

The website is still offline..

http://www.ari-soft.com/images/fbfiles/images/IE7.jpg

Re:HUGE Problem with ARI Image Slider in IE7

Posted by bolo - 2011/05/30 12:01

Thanks so much for you quick reply.. i've attached the screenshots.. kindly let me know if this would be enough or not..

Re:HUGE Problem with ARI Image Slider in IE7

Posted by admin - 2011/05/30 12:01

We can investigate the problem if you provide link to page where we can see the problem or send page files of the page with the slider by email. This process is described here.

Regards, ARI Soft

Re:HUGE Problem with ARI Image Slider in IE7 Posted by bolo - 2011/05/30 12:10

ok, i'll create an admin access and email it to you now so you can login in and see, because the site is still in private

Re:HUGE Problem with ARI Image Slider in IE7

Posted by bolo - 2011/05/30 12:28

i've just emailed you the site link and login details.. Hopefully there's a solution to this! I'll be waiting for your reply.. Many Thanks!

Re:HUGE Problem with ARI Image Slider in IE7

Posted by admin - 2011/05/30 12:43

Add the next CSS rules:

```
#rt-header .logo-block
position: relative;
z-index: 1000;
#rt-header .ari-image-slider
margin-top: 0 !important;
```

Regards, ARI Soft

Re:HUGE Problem with ARI Image Slider in IE7

Posted by bolo - 2011/05/30 12:52

WOW!! You are a lifesaver! Thank You very very much!! I can't believe this problem is finally solved just like that!! Phew! I'm so grateful!!