
extra blank slides

Posted by blujean - 2011/04/05 22:55

I recently moved my Joomla website to a different server - everything came out fine except the imageslider. There are now 5 blank slides before my five original slides.

I checked the image folder and .ini file to make sure there weren't any extras and they were okay. Any ideas?

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Re:extra blank slides

Posted by admin - 2011/04/06 04:52

Hello,

Could you provide temporary access to your Joomla! backend by email that we can investigate the problem?

Regards,
ARI Soft

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Re:extra blank slides

Posted by blujean - 2011/04/06 09:49

Just sent - thank you.

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Re:extra blank slides

Posted by admin - 2011/04/06 12:09

Image folder contains the next corrupted images:

._1.jpg
._2.jpg
._3.jpg
._4.jpg
._5.jpg

These images can be opened in a browser. Remove or fix these images.

Regards,
ARI Soft

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Re:extra blank slides

Posted by blujean - 2011/04/06 18:13

I couldn't locate any of those images in the image folder to delete them - only my original correct five .jpg files. Am I looking in the wrong place? When I checked the site with firebug I saw those image names in the script (see attached image) could this be the problem - should I remove those lines?

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Re:extra blank slides

Posted by admin - 2011/04/06 19:55

See /images/stories/gallery/ folder. Open this folder by FTP or install Ninja Explorer Joomla! extension and you will see incorrect images.

Regards,
ARI Soft

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Re:extra blank slides

Posted by blujean - 2011/04/06 20:51

I think I'm losing my mind. I keep looking there for these ghost images but I don't see them (it was the first place I looked before posting anything here). Here is a screen shot of the directory in my file manager.
<http://www.ari-soft.com/images/fbfiles/images/imagefolder.jpg>

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Re:extra blank slides

Posted by admin - 2011/04/06 21:04

Read our previous post please. We wrote to open image folder by FTP or in "Ninja Explorer" extension.

We have installed "Ninja Explorer" on your site and you can see corrupted images in it:

<http://www.ari-soft.com/images/fbfiles/images/files.jpg>

Regards,
ARI Soft

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Re:extra blank slides

Posted by blujean - 2011/04/06 21:32

I was able to locate and delete them via ftp. Thanks for the support. All is working now.

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