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## Displaying NO data

Posted by bjonker - 2010/08/31 11:04

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Hi There

I have tried to look for an answer, maybe it is something small I'm missing, all plugins are enabled etc, but I receive no data?

```
{arijdatatable}{aricsvtable file="files/installers.csv"} {aricsvtablecolumns} {aricsvtablecolumn id="ID" alias="ID" width="100%" className="idg"} {aricsvtablecolumn id="NAME" alias="name" headerClassName="head"} {aricsvtablecolumn alias="Virtual Column" headerClassName="head" virtual="true" pos="1"} {/aricsvtablecolumn} {/aricsvtablecolumns}{/aricsvtable}{/arijdatatable}
```

Regards

Belinda [http://www.ari-soft.com/images/fbfiles/images/Sample\\_1.jpg](http://www.ari-soft.com/images/fbfiles/images/Sample_1.jpg)

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## Re:Displaying NO data

Posted by admin - 2010/08/31 11:06

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Hello,

Could your provide your CSV file or temporary access to your Joomla! and link to page where we can see this issue by email that we can investigate this issue?

Regards,  
ARI Soft

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## Re:Displaying NO data

Posted by bjonker - 2010/08/31 11:07

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Hi There

it is a Intranet :( I have attached the CSV file thou <http://www.ari-soft.com/images/fbfiles/files/installers.txt>

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## Re:Displaying NO data

Posted by admin - 2010/08/31 11:22

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We have try your code with attached file on our test server and it works fine. Check the following:

1. That file is located by the following path:

`/files/installers.csv`

2. That the file has "csv" extension because attached file has "txt" extension.

Regards,  
ARI Soft

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## Re:Displaying NO data

Posted by bjonker - 2010/08/31 11:26

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Hi Yips, the file location is correct. it is a CSV. but could not upload a CSV :( I had this working on a noither site, but have no idea what I;m missing have doubled checked and compaired both.

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Do you have acheck list maybe? Mayb I missed a plugin, or a setting

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## Re:Displaying NO data

Posted by admin - 2010/08/31 11:38

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Check 'Diagnostics' page on the component backend that it doesn't contain any errors. If it doesn't help, could you upload the site to an online server that we can investigate this problem?

Regards,  
ARI Soft

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## Re:Displaying NO data

Posted by bjonker - 2010/08/31 11:46

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All sorted there no errors. Let me see what I can do and open it to you

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