plugins/content/aridatatables error in Joomla 3.9
Posted by HeinzP - 2018/10/31 14:38

_____

Dear Ari-Soft

I had a huge problem with a Joomla installation.

After an upgrade from 3.8.13 to 3.9 there was
- no access to the front-end available
- a very restricted access to the functions of the back-end existing

Making different tests like restore, new update, new installation based on backup, changing element by element ended with the resultat that everything works well if I don't add the folder plugins/content/aridatatables.

Maybe an non-comptability to Joomla!3.9?

There are two other installations where I'm using Ari Smart Content Table and where I have some update problems - but on the other hand side there are also Joomla installations where I have a well running Joomla!3.9 and Ari Smart Content elements?!

Best regards,
Heinz

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Re: plugins/content/aridatatables error in Joomla 3.9
Posted by HeinzP - 2018/10/31 17:21

_____

It was finally the same problem on all three installations which didn't upgrade automatically to Joomla!3.9.

I had to uninstall the ARI Data Table Plugin BEFORE I started the update to Joomla!3.9.

ARI Smart Content Data Table works without any issues!

Regards,
Heinz

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Re: plugins/content/aridatatables error in Joomla 3.9
Posted by admin - 2018/10/31 19:08

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We are working on update and it will be released soon.

Regards,
ARI Soft

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Re:plugins/content/aridatatables error in Joomla 3.9
Posted by ErikReezigt - 2018/10/31 19:18

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I have same issue here. If i disable the plugin Aridatables in database the front & backend are working again.

Update would be great!!

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Re:plugins/content/aridatatables error in Joomla 3.9
Posted by admin - 2018/10/31 19:27

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To ErikReezigt and HeinzP: check that you use the latest version of the extension 1.16.4. It is available in "Member Area" on our site.

Regards,
ARI Soft

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Re:plugins/content/aridatatables error in Joomla 3.9
Posted by HeinzP - 2018/11/06 06:31
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I have all my tables replace by ARI Smart Data Tables. Therefore it is not anymore an issue for me!

Thanks for your help.
Heinz

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Re:plugins/content/aridatatables error in Joomla 3.9
Posted by admin - 2018/11/06 06:45
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Just to clarify, "ARI Data Tables" v. 1.16.4 and "ARI Smart Content" 2.3.1 are compatible with Joomla! 3.9

Regards,
ARI Soft

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Re:plugins/content/aridatatables error in Joomla 3.9
Posted by hpinson - 2018/11/07 18:32
_____

This could not have happened at a worse time.

Error is: Fatal error: Cannot make static method Joomla\CMS\Helper\ModuleHelper::getModuleById() non static in class AriModuleHelper in
/var/www/html//public_html/plugins/content/aridatatables/aridatatables/kernel/Module/j16/class.ModuleHelper.php on line 0

I have a critical US election-related website that cannot go down right now. Completely dependent on this extension and I have completely lost access to my back end (white screen) after J3.9 update, though the front end data queries continue to work thank god. ADT version 1.11.0 according to the XML file (I can no longer manage extensions from Joomla).

Can the 1.16.4 update be applied non-destructively? Our AriData Table setup is complex and we cannot afford to lose configurations.

We are not 100% confident of our recent pre J3.9 backup.

Please advise on best way to recover, and not loose any configuration.

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Re:plugins/content/aridatatables error in Joomla 3.9
Posted by hpinson - 2018/11/07 19:10
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Assuming updating the extension is completely non-destructive to configuration, how can I do that with no access to the Joomla back end update function?

Is there a way in the database extensions table to disable aridatatables so I can install your update fix?

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Re:plugins/content/aridatatables error in Joomla 3.9

Posted by admin - 2018/11/07 19:16

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Hello,

The extension can be disabled if login by FTP and rename /modules/mod_aridatatables and /plugins/content/aridatatables folders. For example rename them to _mod_aridatatables and _aridatatables. After this it will be possible to open the site and login to backend and update the extension.

Other solution is download here class.ModuleHelper.php file, login by FTP and copy the file to /modules/mod_aridatatables/includes/kernel/Module/j16 and /plugins/content/aridatatables/aridatatables/kernel/Module/j16 folders.

Regards,
ARI Soft

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Re:plugins/content/aridatatables error in Joomla 3.9

Posted by hpinson - 2018/11/07 19:27

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Figured out how to disable the plugin by setting Content - ARI Data Tables: enabled to 0

Got back into the J3.9 backend. Interface works.

Attempted to install 1.16.4

Install failed:

Warning
Joomla\Filesystem\File::delete: Failed deleting inaccessible file index.html
Package Install: There was an error installing an extension: plg_system_ariajaxdispatcher.zip

Changes the plugin folders permissioms recursivly to 777. Installed again, and got the same failure.

What next?

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Re:plugins/content/aridatatables error in Joomla 3.9

Posted by hpinson - 2018/11/07 19:42

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Am trying to replace the two files as you suggest with the one you just made available for download. Thanks.

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Re:plugins/content/aridatatables error in Joomla 3.9

Posted by hpinson - 2018/11/07 21:04

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Still no good.

I downloaded the file you made available.

Backed up the two original files.

Copied your file and overwrote two originals

/modules/mod_aridatatables/includes/kernel/Module/j16

and

/plugins/content/aridatatables/aridatatables/kernel/Module/j16

Double checked that these were the new and not old file. They both are the new one.

Login to the J3.9 back end and most screens are still white with the same error:

Fatal error: Cannot make static method Joomla\CMS\Helper\ModuleHelper::getModuleById() non static in class
AriModuleHelper in
/var/www/html//public_html/plugins/system/ariajaxdispatcher/ariajaxdispatcher/kernel/Module/j16/class.ModuleHelper.php
 on line 0

Note that the folder being referenced in the error is in ariajaxdispather directory tree and not the aridatables directory tree
as referenced in your replacement instructions?

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Re:plugins/content/aridatatables error in Joomla 3.9
Posted by hpinson - 2018/11/07 21:13
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And replacing the file in:

/var/www/html//public_html/plugins/system/ariajaxdispatcher/ariajaxdispatcher/kernel/Module/j16/class.ModuleHelper.php

With the new one you provided seems to have worked - as far as I can tell functionality is restored to the back end of
Joomla with v3.9.

Thanks!

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Re:plugins/content/aridatatables error in Joomla 3.9
Posted by admin - 2018/11/08 06:57
_____

Hello,

 "Joomla\Filesystem\File::delete: Failed deleting inaccessible file index.html" error looks like a problem with file
permissions on your server, not "ARI Data Tables" issue. BTW, you can upload the extension by FTP to your server,
unzip it and install from directory. For this choose "Install from Folder" option on Joomla! installation page.

Regards,
ARI Soft

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Re:plugins/content/aridatatables error in Joomla 3.9
Posted by hpinson - 2018/11/09 15:59
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Attempting to do a proper update today.

Experienced J 3.9 failure on each of the 3 instances I have aridatatables installed on. Different servers.

Upload package files in the same way for each instance:

Error installing package.
Joomla\Filesystem\File::delete: Failed deleting inaccessible file index.html
Package Install: There was an error installing an extension: plg_system_ariajaxdispatcher.zip

Joomla files permissions are 664 and directories are 775. Confirmed. Owner is account and group is apache.

Attempted manual install from directory exactly as you describe on all three instances:

Uploaded zip and unzipped in joomla temp directory: ./tmp/aridatatables/

In Joomla clicked "Install from Folder"

Path to tmp folder is correct:

/var/www/nmcla/data/www//cms/tmp/aridatatables/

Click "Check and Install"

Results in:

Error installing package
Install path does not exist.
Package Install: There was an error installing an extension: mod_aridatatables.zip

So I cannot install manually either.

What next?

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Re:plugins/content/aridatatables error in Joomla 3.9
Posted by hpinson - 2018/11/09 16:07
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Changed the unzipped package file permissions to 777.

Install from folder now starts and then fails with the same error:

Warning
Joomla\Filesystem\File::delete: Failed deleting inaccessible file index.html
Package Install: There was an error installing an extension: plg_system_ariajaxdispatcher.zip

Error
Error installing package

Double checked file and directory permissions. They are as they should be: 664 and 775

Owership (confirmed) of all files and directories on site is the ftpuser and group is apache.

Side note - was able to update JCE and several other plugins, components, modules this morning via the Joomla upload updater with no problems - all three instances.

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Re:plugins/content/aridatatables error in Joomla 3.9
Posted by admin - 2018/11/09 19:16
_____

Could you provide a temporary access to your Joomla! backend and FTP access by email so we can investigate the problem?

Regards,
ARI Soft

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Re:plugins/content/aridatatables error in Joomla 3.9
Posted by hpinson - 2018/11/09 20:02
_____

Possibly, but probably not. These are US election-related sites, and letting a foreign (to the US) entity in is a real no-no right now. Can you tell me what country you base out of?

Alternatively, could I do a complete uninstall of the extension? And then a reinstall?

Would I lose my AriDataTable configurations in Joomla in the process of uninstalling and reinstalling?

That is key - I have a lot invested in configuring modules using your excellent extension, and can't afford to lose it.

Thanks.

For what its worth I was able to patch these second and third sites using the file replacement method that you described and I used yesterday. Just cannot install the full update to keep fully current.

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Re:plugins/content/aridatatables error in Joomla 3.9
Posted by admin - 2018/11/09 20:07

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All module instances will be delete if uninstall the extension. You can try to unzip pkg_aridatatables.zip archive and install extensions from "packages" folder one by one.

Regards,
ARI Soft

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Re:plugins/content/aridatatables error in Joomla 3.9
Posted by hpinson - 2018/11/09 20:13

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Good idea. I will try that.

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Re:plugins/content/aridatatables error in Joomla 3.9
Posted by hpinson - 2018/11/12 19:37

_____

I was able to resolve this, ie do a complete install of 1.16.4 over a previous version. I encountered the install failure on three different CentOS 7 servers running PHP 7.2, and no amount of monkeying with permissions or ownership would allow installation.

The install failure error was:

Error installing package.
Joomla\Filesystem\File::delete: Failed deleting inaccessible file index.html
Package Install: There was an error installing an extension: plg_system_ariajaxdispatcher.zip

File and directory permissions were correct (644 and 755) and ownership was as it should be - the FTP user and the Apache group. Other extensions installed and updated with no problems.

To resolve I renamed the directory /plugins/system/ariajaxdispatcher to ariajaxdispatcher.old

Then uploaded the 1.16.4 package file which now installed with no problem.

The reinstall appeared to be non-destructive - aridatatable modules all survived the upgrade and work as expected.

No idea what was going on here, but it was replicable, so maybe this will help someone.

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Re:plugins/content/aridatatables error in Joomla 3.9

Posted by FXsro - 2018/11/16 23:21

_____

Thank you for your support. I had the same problem and upgrade works very well.
 B)

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Re:plugins/content/aridatatables error in Joomla 3.9

Posted by Frank Beck - 2019/01/31 13:42

_____

Hello from Germany,

I hade the same Problem: After Update from 3.8 to 3.9

Fatal error: Cannot make static method Joomla\CMS\Helper\ModuleHelper::getModuleById() non static in class
AriModuleHelper in
/kunden/367908_36448/webseiten/CMS/plugins/content/ariflipbook/ariflipbook/kernel/Module/j16/class.ModuleHelper.php
 on line 75

But via FTP I cant find the directory: but vour help doesnt needed..
I found the bug and repair with the php-file with your forum. thanks.

Another Question: why the ariflipbook cannot slide on my smartfone, i need help to locate the problem?

Wher can i find the "tools"
Frank

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Re:plugins/content/aridatatables error in Joomla 3.9

Posted by admin - 2019/01/31 17:59

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Hello,

Could you provide a link to a page with the book which doesn't work on mobile?

Regards,
ARI Soft

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