
Redirection error while using joomla Database

Posted by atexo - 2017/11/18 21:30

Hi guys,

Recently i updated to a new Joomla version and since then my site (only frontend) was not accessible any longer. There was a redirection error. Hence, I started to figure out, what might be the reason for that. I disabled step by step every module. It turned out that the issue is linked to the data tables module. After checking different things, it seems that this issue always occurs if "Joomla! Database" is checked, which was my choice over years. Using "External database" cause the problem (but doesn't work for me).

All versions (Joomla, Ari data tables etc. are latest versions). The modules have been functioned for years and I didn't change anything. Normally I call the data tables module in an article via Module Plant, which also has been working for years.

In order to make my site work, i disabled all module by disabling/ uninstalling all data tables modules. However, as i love the functionality of your module, I don't want to miss it in future. After installing it again, I enabled one test-module in order to reproduce the issue. Maybe this could be useful for you.

To be honest, I'm at the end of my knowledge. Maybe you have an idea.

Thanks in advance
Atexo

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Re:Redirection error while using joomla Database

Posted by admin - 2017/11/18 21:33

Hello,

Could you provide a link to a page where the problem occurs and a temporary access to your J! backend by email to have ability investigate the problem?

Regards,
ARI Soft

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Re:Redirection error while using joomla Database

Posted by atexo - 2017/11/18 21:42

Hello,

thanks for this quick reply. I got a mail.

Thanks!

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Re:Redirection error while using joomla Database

Posted by admin - 2017/11/18 21:45

Could you specify a link to a page where the problem occurs?

Regards,
ARI Soft

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Re:Redirection error while using joomla Database

Posted by atexo - 2017/11/18 21:55

Hi,

As the module is enabled for all pages/menus, you just need to enable module id #288 and the site will be offline (redirection issue). After keeping the module enabled but switching to "external Database" the site will be online again.

tx
atexo

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Re:Redirection error while using joomla Database

Posted by admin - 2017/11/19 16:30

Try now. We populated "SQL -> SQL query" parameter with a sample SQL query.

Regards,
ARI Soft

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SOLVED

Posted by atexo - 2017/11/19 21:02

Hello,

thank you very much. Although i thought i checked everything you gave a new direction. It seems that the problem doesn't have to do anything with data tables. It's rather a MySQL issue. I'm aware that SQL query mistakes lead to redirection errors when using data tables. However, as the queries have been working for years, i didn't see the possibility that something could be wrong. As my queries are very complicated, I've to figure out, what the problem really is. I guess it's an update issue of a newer MySQL version.

The issue is solved, it's no problem of data tables!

Thanks again!
Atexo

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