
Won't install on Joomla 3.8

Posted by cliftyview - 2017/09/21 17:38

Trying to update from 1.14.7 to 1.16.3 Will not install, just get error "Error displaying the error page". Other extensions install just fine. Need to update as I get the JSON 500 error message when trying to edit my set-up modules.

Please help. I need to make edits to my modules.

Update...

I now get "Error ARI Data Tables: the installer can't install "System - ARI Extensions" plugin. Install the plugin manually."

Joomla now reports the following:

ARI Data Tables

Site Module 1.16.3 July 2017 ARI Soft N/A

ARI Data Tables

Site Package 1.16.3 July 2017 ARI Soft N/A

Content - ARI Data Tables

Site Plugin 1.16.0 May 2017 ARI Soft content

System - ARI AJAX Dispatcher

Site Plugin 1.2.0 May 2017 ARI Soft system

System - ARI Docs Viewer

Site Plugin 1.3.8 November 2014 ARI Soft system

System - ARI Extensions

Site Plugin 1.3.2 October 2016 ARI Soft

Re:Won't install on Joomla 3.8

Posted by admin - 2017/09/21 19:59

Hello,

We checked the extension on a fresh Joomla! 3.8 installation on our test server and it works fine. It seems this is a specific problem on your server. Could you provide a temporary access to your Joomla! backend by email so we can investigate it?

Regards,
ARI Soft

Re:Won't install on Joomla 3.8

Posted by cliftyview - 2017/09/21 21:26

Login info e-mailed. Thank You

Re:Won't install on Joomla 3.8

Posted by admin - 2017/09/21 21:29

Check your mail please.

Regards,
ARI Soft

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