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## JSON formatting error

Posted by 888larson - 2016/09/23 16:16

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I've been using the following query which you wrote for us several years ago:

```
SELECT
  TRIM(BOTH "" FROM ADDR1.profile_value) AS Address1,
  TRIM(BOTH "" FROM DNAME.profile_value) AS Dname,
  TRIM(BOTH "" FROM ADDR2.profile_value) AS Address2,
  TRIM(BOTH "" FROM PHONE.profile_value) AS Phone,
  TRIM(BOTH "" FROM EMAIL.profile_value) AS Demail
FROM
  #__users U LEFT JOIN #__user_profiles ADDR1
    ON U.id = ADDR1.user_id AND ADDR1.profile_key = 'profile.address1'
  LEFT JOIN #__user_profiles DNAME
    ON U.id = DNAME.user_id AND DNAME.profile_key = 'profile.dname'
  LEFT JOIN #__user_profiles ADDR2
    ON U.id = ADDR2.user_id AND ADDR2.profile_key = 'profile.address2'
  LEFT JOIN #__user_profiles PHONE
    ON U.id = PHONE.user_id AND PHONE.profile_key = 'profile.phone'
  LEFT JOIN #__user_profiles EMAIL
    ON U.id = EMAIL.user_id AND EMAIL.profile_key = 'profile.demail'
```

But at some point in the past two weeks it has stopped working and the page now displays this warning:

"DataTables warning (table id = 'at\_92'): DataTables warning: JSON data from server could not be parsed. This is caused by a JSON formatting error."

Joomla 3.6.2

Ari Data Tables 1.15.10

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## Re:JSON formatting error

Posted by admin - 2016/09/23 18:54

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Hello,

Is it possible to see the problem?

Regards,  
ARI Soft

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## Re:JSON formatting error

Posted by 888larson - 2016/09/23 19:31

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Hi,

I just sent temporary admin credentials to info@ari-soft.com. Go to [www.lakepointehomeowners.com](http://www.lakepointehomeowners.com) and, once logged in, go to the "Directory" menu option.

Cheers,  
Jay

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## Re:JSON formatting error

Posted by admin - 2016/09/23 20:07

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Download and upgrade the module to v. 1.15.11. It should help.

Regards,  
ARI Soft

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## Re:JSON formatting error

Posted by 888larsen - 2016/09/23 20:55

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Hi, that fixed it! Thank you so much for the prompt support!!

Best,  
Jay

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## Re:JSON formatting error

Posted by 888larsen - 2016/09/24 16:11

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Hi,

The directory is displaying and sorting correctly, but I just discovered that the search box is not working when I type in text.

Jay

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## Re:JSON formatting error

Posted by admin - 2016/09/25 11:44

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Upgrade the module.

Regards,  
ARI Soft

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## Re:JSON formatting error

Posted by 888larsen - 2016/09/25 16:53

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Version 1.15.12 fixed it. Thank you!