Installing mod on Joomla site hosted on Azure

Posted by KDearinger - 2015/12/28 22:22

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Trying to install mod_aridatatables on a Joomla site hosted on MS Azure.

I've tried the recommended method of decompressing the .zip file into the /tmp/mod_aridatatables directory and I continue to receive the:

Error

Please enter a package folder.

Unable to find install package

I understand Azure limits the upload file size but I assumed by placing the decompressed folder in the tmp directory you would avoid this issue.

Any suggestions?

Kev

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Re:Installing mod on Joomla site hosted on Azure

Posted by admin - 2015/12/29 10:05

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Hello,

It seems an incorrect path to folder with unpacked archive is entered. We can investigate the problem in more details if you provide a temporary access to your J! backend by email.

Regards,
ARI Soft

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Re:Installing mod on Joomla site hosted on Azure

Posted by KDearinger - 2015/12/29 15:07

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the credentials I emailed are for http://www.arbollink.com

Thanks...

Kev

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Re:Installing mod on Joomla site hosted on Azure

Posted by admin - 2015/12/30 11:46

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We have installed the module using mod_aridatatables.zip archive without any problem.

Regards,
ARI Soft

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