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## Chrome Browser Issue

Posted by julan - 2015/12/11 19:00

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I have been using ARI Data Table on our site for some time now and I just noticed this issue a couple days ago. When displaying a graph in chrome browser, the bars seems to shift down over my labels. Works fine in all browsers, except chrome. See attached image. I have the snapshot of the graph and the csv file used. As you can see my bars are overlapping my month labels along the bottom.

[http://www.ari-soft.com/images/fbfiles/images/ari\\_datatables.jpg](http://www.ari-soft.com/images/fbfiles/images/ari_datatables.jpg)

I'm using Joomla version 3.1.1

PHP version 5.4.39

ARI Data Tables version 1.13.15

Thanks

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## Re:Chrome Browser Issue

Posted by admin - 2015/12/11 19:02

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Hello,

Send a link to a page where the problem occurs. It can be a conflict with site template styles or 3rd party extension.

Regards,

ARI Soft

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## Re:Chrome Browser Issue

Posted by julan - 2015/12/11 19:09

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Here's the link to the page I'm working on: Site Link

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## Re:Chrome Browser Issue

Posted by admin - 2015/12/12 07:06

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It is not possible to open the page. The following error occurs into a browser:

"This webpage is not available

ERR\_CONNECTION\_TIMED\_OUT"

Regards,

ARI Soft

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## Re:Chrome Browser Issue

Posted by julan - 2015/12/12 07:23

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Noticed it's missing the : after http. Please try that...

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## Re:Chrome Browser Issue

Posted by admin - 2015/12/12 07:25

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We used the correct URL with http://, but the page can not be opened and the error occurs.

Regards,  
ARI Soft

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## Re:Chrome Browser Issue

Posted by julan - 2015/12/17 19:14

I've updated the link, but I think our site blocks IP's that are not from the U.S.

What would you need to check for to see if there is conflict with other applications? Again, Chrome Browser is the only one that has this issue...

Let me know if I need to send screenshots of page source or Inspect Element.

Thanks,

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## Re:Chrome Browser Issue

Posted by admin - 2015/12/18 17:35

Hello,

We found the reason of the problem and provide the update 21 December.

Regards,  
ARI Soft

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## Re:Chrome Browser Issue

Posted by julan - 2015/12/18 18:12

Thank you! Looking forward to it.

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## Re:Chrome Browser Issue

Posted by admin - 2015/12/21 10:27

Upgrade the module to v. 1.15.6 and clean browser's cache.

Regards,  
ARI Soft

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