
Ari-Tables will not allow exporting of any files

Posted by zanni - 2015/09/28 16:05

Hello,

I've been using Ari-tables for more than a year. I have always been able to export data using the export button. Now, I am unable to select the button or complete this action in Safari. I have tried other browser, Firefox and Google. They allow me to select the button but they won't download any data.

I'm currently using Joomla 3.4.4, the latest version. I've noticed when I select the modules the menus in Joomla are distorted. See attachment.

Is there an update for "tables" I should download or a work around for this issue?

D. Ashley

http://www.ari-soft.com/images/fbfiles/images/Screen_Shot_2015_09_28_at_11.png

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Re:Ari-Tables will not allow exporting of any files

Posted by admin - 2015/09/28 16:06

Hello,

Download the latest version of the extension in "Member Area" on our site and upgrade it on your site. If it doesn't help, send a link to a page where the problem occurs so we can investigate it.

Regards,
ARI Soft

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Re:Ari-Tables will not allow exporting of any files

Posted by zanni - 2015/09/28 17:42

Thanks,

The update helped but, I still can't successfully select button to DL data tables. I can give you the page link but you have to have admin login to see it from the front or back end. How should I send you that information privately?

D. Ashley

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Re:Ari-Tables will not allow exporting of any files

Posted by admin - 2015/09/28 18:36

You can send it by email.

Regards,
ARI Soft

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