
Aridata tables backend problem with Joomla 3.4

Posted by enricocerica - 2015/04/17 14:02

Hi,

I upgraded to Joomla 3.4.1 and Aridata Tables 1.14.12, now I meet problems with the back end.
Any changes in the Column settings (add, remove all, change column values, ...) are not saved, the situation is unchanged.

The problem occurs with the two "Columns settings" blocks.

The other parameters seem to be correctly saved when changed.

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Re:Aridata tables backend problem with Joomla 3.4

Posted by admin - 2015/04/17 14:07

Hello,

Could you provide a temporary access to your J! backend by email so we can investigate the problem?

Regards,
ARI Soft

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Re:Aridata tables backend problem with Joomla 3.4

Posted by enricocerica - 2015/04/17 14:12

Unfortunately I'm not allowed to provide such an access.

Is there something I could do to help ?

Thanks

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Re:Aridata tables backend problem with Joomla 3.4

Posted by admin - 2015/04/17 14:15

Check browser's error console (press F12 in Firefox browser) or reproduce the problem on a test server where we can investigate it.

Regards,
ARI Soft

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Re:Aridata tables backend problem with Joomla 3.4

Posted by Cablecutter - 2015/04/19 15:05

I have the same problem. Alterations in the Columns settings are not saved. My configuration is Joomla 3.4.1 and ARI Data Table 1.14.12

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Re:Aridata tables backend problem with Joomla 3.4

Posted by admin - 2015/04/19 15:12

Hello,

We can't reproduce this problem. Could you provide a temporary access to your J! backend by email so we can

investigate the problem?

Regards,
ARI Soft

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Re:Aridata tables backend problem with Joomla 3.4

Posted by enricocerica - 2015/04/23 11:18

The only message I got is :
Use of getNode() is deprecated. Use getAttribute() instead.

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Re:Aridata tables backend problem with Joomla 3.4

Posted by admin - 2015/04/24 06:07

Could you reproduce the problem on a public server so we can investigate it?

Regards,
ARI Soft

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Re:Aridata tables backend problem with Joomla 3.4

Posted by shelvin_g - 2015/05/19 18:28

Howdy,
I had exactly the same issue - changing some fields or options and SQL Query block would not update!
After turning OFF ALL caching features (I was using cache cleaner, session cache and memcache) the settings remained and now all working.
I'm not entirely sure which fixed it - I got frustrated and just turned it all OFF and all works :)
I hope this info helps someone.
Cheers.

EDIT: My issue is Memcache - I enabled one setting at a time and carefully verified, and only when I enabled memcache did the settings disappear. I've switched my caching to Joomla native caching and it works.

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Re:Aridata tables backend problem with Joomla 3.4

Posted by enricocerica - 2015/05/20 09:43

shelvin_g wrote:
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I hope this info helps someone.
Cheers.

EDIT: My issue is Memcache - I enabled one setting at a time and carefully verified, and only when I enabled memcache did the settings disappear. I've switched my caching to Joomla native caching and it works.

I tried the same thing but without any success.

Dunno if it could help for understanding the issue but I've replicated the site on our test server and the problem doesn't occur but I couldn't point what is the difference which could explain that ...

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Re:Aridata tables backend problem with Joomla 3.4

Posted by admin - 2015/05/20 10:33

Hello,

We need to see the problem so we can investigate it. It can be a conflict with a 3rd party extension.

Regards,
ARI Soft

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Re:Aridata tables backend problem with Joomla 3.4

Posted by dhirczy - 2015/05/28 14:18

Got the same Problem here. Using Joomla 3.4.1 and latest Ari Data Tables extension. I could provide temporary access, but won't post the user data here. can i pm it?

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Re:Aridata tables backend problem with Joomla 3.4

Posted by admin - 2015/05/28 14:26

Send it by email.

Regards,
ARI Soft

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Re:Aridata tables backend problem with Joomla 3.4

Posted by Clayton - 2015/05/29 18:38

Is there a fix of this yet? I just upgraded today and have the same problem.
Thanks!

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Re:Aridata tables backend problem with Joomla 3.4

Posted by admin - 2015/05/29 18:40

It is possible to see the problem?

Regards,
ARI Soft

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Re:Aridata tables backend problem with Joomla 3.4

Posted by Clayton - 2015/05/29 19:09

Sorry, But I was in the process of restoring my site back when I came across this post. :(

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