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## Aritables is not updating with current information

Posted by zanni - 2015/04/07 17:31

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Hello,

I'm running Joomla 3.4.0 and aridatatables v. 1.14.11. I don't know if the version is particularly relevant because the problem existed with the previous version of aridatatables. I upgraded, hoping that it would help, but it hasn't. So, the problem is the aridatatables is not updating this query:

```
SELECT
user_id,
created,
extime

FROM
gavg_emerald_subscriptions WHERE 1
```

I've put in new information via the DB but ari still shows the same and erroneous information. It does update in another database plugin I'm using so I know it's an issue with ari. Any suggestions would help.

D. Ashley

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## Re:Aritables is not updating with current information

Posted by admin - 2015/04/07 18:07

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Hello,

Nobody has reported about the similar problem. The extension loads data from a database each time when a page with module is loaded. It can be a problem with cache.

Could you provide a link to a page where the problem occurs and a temporary access to your J! backend by email so we can investigate the problem in more details?

Regards,  
ARI Soft

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## Re:Aritables is not updating with current information

Posted by zanni - 2015/04/08 14:35

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Hi,

This is the Ari link:  
[http://www.womenabout.org/cms/wab2.5/index.php?option=com\\_content&view=article&id=77&Itemid=1099](http://www.womenabout.org/cms/wab2.5/index.php?option=com_content&view=article&id=77&Itemid=1099)  
When checking a member item, for example 333 it shows outdated information.

When using a DBX link:  
[http://www.womenabout.org/cms/wab2.5/index.php?option=com\\_content&view=article&id=116&Itemid=1136](http://www.womenabout.org/cms/wab2.5/index.php?option=com_content&view=article&id=116&Itemid=1136) the same member id shows the correct dated information. These are both pulling from the same db query.

I'm sending the backend log in via email for Women About.

D. Ashley

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## Re:Aritables is not updating with current information

Posted by admin - 2015/04/08 17:18

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The extension shows data correctly according to query which you use. In your query you use user\_id field instead of id field which is used on "DBX" page. user\_id field contains ID of user, id field contains subscription ID.

Regards,  
ARI Soft

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## Re:Aritables is not updating with current information

Posted by zanni - 2015/04/09 15:44

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Thank you!

The query user\_id versus id cleared some thing up for me. It's the little things that trip you up.

Thanks Again.  
D. Ashley

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