
Problem with column settings in backend

Posted by jan23 - 2015/03/24 07:06

Hello, since I upgrade my Joomla version to 3.4 I have a problem with function "column settings" in the backend of Joomla. On the beginning, it acted very strangely and this function was mostly unusable, so I upgrade your extension ARI Data Tables to 1.14, but there is still some error. When I change the name of ID and alias and I want to save it. It saves, but no modification in column settings are stored, so the fields are still blank (even I filled them with data).

I do not understand where is the problem, but I never faced it before. Can you help me? Thank you.

=====

Re:Problem with column settings in backend

Posted by admin - 2015/03/24 07:11

Hello,

Check that the latest version of the extension (1.14.11) is installed on your site. If it doesn't help, could you provide a temporary access to your Joomla backend by email so we can investigate the problem in more details?

Regards,
ARI Soft

=====

Re:Problem with column settings in backend

Posted by jan23 - 2015/03/24 07:58

Hi, yes I just checked it and it didn't help. I am using the latest version, but I have problem only with column settings, that it not overwrite the default data, even I save it correctly.

I created new user in Joomla backend, so you can see the problem in modules ARI Data Table "Marshallovy ostrovy" for example. Even you change something in column settings, nothing happen.

Thank you for help. Access informations you have in new email I just sended to you ...

=====

Re:Problem with column settings in backend

Posted by admin - 2015/03/24 11:18

We can save "Columns settings" parameters without problem. You can check it in "Marshallovy ostrovy" module settings.

PS: We checked it in FireFox browser.

Regards,
ARI Soft

=====

Re:Problem with column settings in backend

Posted by jan23 - 2015/03/24 11:41

Hi, ok thank you for help but it seems very strange and obviously it is not caused by ARI tables but in Firefox I still cannot add any fields in column setting. Even though I can add fields but when I save it, all changes disappeared :X Now I open it in Chrome, do the same modifications and it is OK. Very strange, possibly the problem with explorer or some javascript conflict. :dry: