
Unexpected output in table

Posted by ffwmusic - 2015/03/19 02:10

I've attempted to write a multi-table select query. I get it to display in phpmyadmin, unfortunately I'm running into a problem when ari returns the data.

```
SELECT ief_rsticketspro_tickets.code, ief_rsticketspro_ticket_messages.Date,  
ief_rsticketspro_custom_fields_values.value, CONCAT('
```

Re:Unexpected output in table

Posted by admin - 2015/03/19 05:45

Hello,

What problem do you have? Is "Server side pagination" parameter is enabled?

Regards,
ARI Soft

Re:Unexpected output in table

Posted by ffwmusic - 2015/03/19 12:04

I'm using concat to create a link once the table is displayed. But it doesn't return any data in the weblink column.

Re:Unexpected output in table

Posted by admin - 2015/03/19 12:06

What value of "Server side pagination" parameter from module settings?

Regards,
ARI Soft

Re:Unexpected output in table

Posted by ffwmusic - 2015/03/19 12:21

Sorry was trying to attach the output. It is set to yes.

Re:Unexpected output in table

Posted by admin - 2015/03/19 12:27

The extension doesn't support complex queries (with sub-queries) when "Server side pagination" is enabled. If you need a server side pagination, a possible solution creates a view in a database and selects data from this view with a query without sub-queries.

Regards,
ARI Soft

Re:Unexpected output in table

Posted by ffwmusic - 2015/03/19 12:32

I have changed the column setting to show links, and now it is showing. however I must have a problem in mysql code that is generating the link. all my links are the same.

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Re:Unexpected output in table

Posted by admin - 2015/03/19 12:36

Is it possible to see the problem and could you provide a temporary access to your J! backend by email so we can investigate the problem?

Regards,
ARI Soft

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Re:Unexpected output in table

Posted by ffwmusic - 2015/03/19 14:37

credentials sent. I have most of it fixed now. I am still working on one last issue in the query, I am trying to add an additional WHERE not equal to statement to additionally filter my results.

I've tried adding

```
and (((ief_rsticketspro_tickets.status_id)="3"))
```

after

```
SELECT ief_rsticketspro_custom_fields_values.value, ief_rsticketspro_ticket_messages.Date ,
ief_rsticketspro_tickets.code, ief_rsticketspro_ticket_messages.message,
CONCAT('http://pond.turtlesoutheast.com/index.php/current-tickets/view-ticket/' ,ief_rsticketspro_tickets.id ,'-equipment-
down' , ") AS weblink FROM ief_rsticketspro_custom_fields_values INNER JOIN (ief_rsticketspro_ticket_messages
INNER JOIN ief_rsticketspro_tickets ON ief_rsticketspro_ticket_messages.ticket_id = ief_rsticketspro_tickets.id) ON
ief_rsticketspro_custom_fields_values.ticket_id = ief_rsticketspro_tickets.id WHERE
(((ief_rsticketspro_custom_fields_values.custom_field_id)=1))
```

But this results in an error.

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Re:Unexpected output in table

Posted by admin - 2015/03/19 16:52

Check your mail please.

Regards,
ARI Soft

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Re:Unexpected output in table

Posted by ffwmusic - 2015/03/19 20:43

Awesome, thanks guys

