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## Charts No Longer Displaying after Update to 1.14.8

Posted by kefford - 2015/01/20 14:59

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Hi,

My website using ARI DataTables has been working great for a long time. Recently I updated to version 1.14.8 and am finding that the charts no longer display. It is strange because my module settings for my page have remained unchanged with a pie chart on top followed by a table of the same data below. After the update only the table shows. Any idea why?

also, I should point out that I missed several updates in between, so this might not specifically relate to 1.14.8 and could easily relate to any update in between that I failed to install.

Let me know if you require additional information, and I need this identified and addressed quickly otherwise I will need to roll back to a site backup or revert to an earlier version of ARI DataTables.

Thank you.

Ken

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## Re: Charts No Longer Displaying after Update to 1.14.8

Posted by kefford - 2015/01/20 15:02

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also, in case you need again, as before my site address is,

<https://sim-x.net>

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## Re: Charts No Longer Displaying after Update to 1.14.8

Posted by admin - 2015/01/20 15:19

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Hello,

This problem with your site template. It loads own copy of jQuery library instead of using jQuery instance which is loaded by Joomla! so javascript conflicts occur on your site (it is not only problem with "ARI Data Tables" with other extensions too, you can open browser's error console and see javascript errors which occur on the page).

Regards,  
ARI Soft

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## Re: Charts No Longer Displaying after Update to 1.14.8

Posted by kefford - 2015/01/20 15:25

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This problem has never occurred before and the template has not been changed. Any idea why would this all of a sudden cause problems? How do I fix it? Could it also be caused by JCHOptimize, which I also updated recently? I will try disabling that and see what happens.

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## Re: Charts No Longer Displaying after Update to 1.14.8

Posted by admin - 2015/01/20 15:28

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Open browser's error console and you will see what happens. It is not related to "ARI Data Tables" update. Javascript error occurs in the following code:

```
jQuery(document).ready(function(){jQuery('.socialconnect').append('Login With Facebook');jQuery( '.facebook_button'
).click(function(e){e.preventDefault();}).oauthpopup({url:
'https://www.facebook.com/dialog/oauth?response_type=code&client_id=454707084629902&redirect_uri=https%3A%2F
%2Fsim-
x.net%2Findex.php%3Foption%3Dcom_jsn%26tmplsocial%3D1%26view%3Dfacebook%26task%3Daccess_token&scope
=email&state=1b43f4e976670fa58e4b9eddb803ff0&display=popup',name: 'oAuthFacebook',callback: function(
success, error, oAuthWindow ) {if ( success == true ) {window.location = 'https://sim-
x.net/index.php?option=com_jsn&tmplsocial=1&view=facebook&return=aHR0cHM6Ly9zaW0teC5uZXQvaW5kZXgucGhw
';} else {window.location.reload();}}});
jQuery(document).ready(function(){jQuery('.socialconnect').append('Login With Google');jQuery( '.google_button'
).click(function(e){e.preventDefault();}).oauthpopup({url:
'https://accounts.google.com/o/oauth2/auth?response_type=code&client_id=830061310999-
br7fu0o2j9loakjub1lcoqudua0ijqj.apps.googleusercontent.com&redirect_uri=https%3A%2F%2Fsim-
x.net%2Findex.php%3Foption%3Dcom_jsn%26tmplsocial%3D1%26view%3Dgoogle%26task%3Daccess_token&scope=h
tps%3A%2F%2Fwww.googleapis.com%2Fauth%2Fplus.me+https%3A%2F%2Fwww.googleapis.com%2Fauth%2Fuseri
nfo.profile+https%3A%2F%2Fwww.googleapis.com%2Fauth%2Fuserinfo.email',name: 'oAuthGoogle',callback: function(
success, error, oAuthWindow ) {if ( success == true ) {window.location = 'https://sim-
x.net/index.php?option=com_jsn&tmplsocial=1&view=google&return=aHR0cHM6Ly9zaW0teC5uZXQvaW5kZXgucGhw';}
else {window.location.reload();}}});
jQuery(document).ready(function(){jQuery('.socialconnect').append('Login With LinkedIn');jQuery( '.linkedin_button'
).click(function(e){e.preventDefault();}).oauthpopup({url:
'https://www.linkedin.com/uas/oauth2/authorization?response_type=code&client_id=77bd7sxnw8vtpn&redirect_uri=https
%3A%2F%2Fsim-
x.net%2Findex.php%3Foption%3Dcom_jsn%26tmplsocial%3D1%26view%3Dlinkedin%26task%3Daccess_token&scope=r
_basicprofile+r_emailaddress&state=1a063947115884f6040b98d00725ca33',name: 'oAuthLinkedIn',callback: function(
success, error, oAuthWindow ) {if ( success == true ) {window.location = 'https://sim-
x.net/index.php?option=com_jsn&tmplsocial=1&view=linkedin&return=aHR0cHM6Ly9zaW0teC5uZXQvaW5kZXgucGhw';
} else {window.location.reload();}}});
```

and it prevents execution of "ARI Data Tables" javascript code and this error occurs in the code because several instances of jQuery library are loaded. You can try to disable "social" extension which adds this code.

Regards,  
ARI Soft

## Re: Charts No Longer Displaying after Update to 1.14.8

Posted by kefford - 2015/01/20 15:31

Ok, thank you very much! I know what this is now. These errors are caused by what is loading the social extensions, which is EasyProfile, another extension I am using. I will first disable the loading of "social" then contact that extension provider. Sorry for taking your time on this.

Sincerely,

Ken

## Re: Charts No Longer Displaying after Update to 1.14.8

Posted by kefford - 2015/01/21 01:21

Just a quick note to thank you once again. I did track down the problem source and it was not the extension I first suspected. It was an obscure one that I never actually used, only briefly tested it. It caused no issue until I upgraded to the latest Joomla version, so now it is gone, along with the problem. Thanks.