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## Unable to Create/Edit module or View Published

Posted by Keane - 2014/11/20 21:57

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As of 24 hours ago, I am unable to view the published data tables/charts on my website.  
The page freezes and fails to load any content on multiple browsers.

IE shows this in debug mode: Object doesn't support property or method 'visualize'.

I've attempted to edit the reports (although no changes to the environment were done for the last few months) but even logged in as an administrator, I cannot edit the module or even view the table/chart.

If I edit the article to remove the chart from displaying it loads.

I installed the extension over the top again but this made no difference.

Has anyone encountered similar experiences?? I'm concerned that I will need to remove the extension completely and lose the SQL I spent days creating...

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## Re:Unable to Create/Edit module or View Published

Posted by admin - 2014/11/21 06:26

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Hello,

Is it possible to see the problem anywhere?

Regards,  
ARI Soft

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