
Problems Sorting By dd/mm/YYYY

Posted by connell.gosling - 2014/10/15 03:37

Hi,

I am trying to turn on sorting for a column that contains dates formatted as dd/mm/YYYY. The query brings the data into the ARI data table sorted by the dates descending, and this works fine on page load, but after that, clicking on the column header does nothing but change the arrow to point up or down. It has no noticable effect on the data. It doesn't sort or change anything at all. Removing the ORDER BY from the SQL does not change the sorting behaviour of the table either - it just shows a different set of data which then cannot be changed by clicking on the header.

The column in question is at index 1 (it is the second column in the table). When sorting is turned on but no column specific settings are applied, it sorts as if it were a string column and this works (but is inappropriate for dates, of course).

My settings are as follows:

http://www.ari-soft.com/images/fbfiles/images/column_sort_settings.PNG

Trying sorting type - Date instead of Date (dd/mm/YYYY) made no difference either - the little arrows change but no sorting occurs.

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Re:Problems Sorting By dd/mm/YYYY

Posted by admin - 2014/10/15 06:19

Hello,

Could you send a link to a page where the problem occurs?

Regards,
ARI Soft

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Re:Problems Sorting By dd/mm/YYYY

Posted by connell.gosling - 2014/10/15 06:26

Hi,

Please go to greenbs.com.au and log in with

The jobs table that you see immediately after logging in demonstrates the problem. The intent is to sort it by created date descending but have the user be able to change that sorting by clicking on the headers.

The password will remain active for 12 hours.

Thank you.

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Re:Problems Sorting By dd/mm/YYYY

Posted by connell.gosling - 2014/10/15 21:57

Hi,

For security purposes the password has been reset and the provided account is no longer available. Did you have the opportunity to have a look at the table demonostrating the issue?

I am eager to resolve this issue.

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Re:Problems Sorting By dd/mm/YYYY

Posted by admin - 2014/10/16 06:46

Could you send credentials for a new account by email?

Regards,
ARI Soft

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Re:Problems Sorting By dd/mm/YYYY

Posted by connell.gosling - 2014/10/17 03:44

Hi,

I have provided a new account via email. Please let me know if I can provide further details to help you diagnose my problem.

Cheers.

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Re:Problems Sorting By dd/mm/YYYY

Posted by admin - 2014/10/17 07:03

Update the module to the latest version, set "Load jQuery method" parameter to "Local copy" and clean Joomla! cache. It should help.

Currently the problem occurs because two instances of jQuery library are loaded.

Regards,
ARI Soft

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Re:Problems Sorting By dd/mm/YYYY

Posted by connell.gosling - 2014/10/19 06:03

Hi,

I tried searching for a module update but couldn't seem to find one. Currently it is 1.14.2 (May 2014) - is this correct?

I set the Load jQuery Method to Local Copy and cleared the Joomla cache, but this did not make a difference. I also tried changing the Include jQuery option to No to see if this would help, but then the table stopped appearing entirely and just sat there displaying the loading spinner forever.

I've checked my code and jQuery is not included anywhere else explicitly, although I assume when the data table tries to use the local copy it is using Joomla's included copy of jQuery.

Thoughts?

Edit: If it would help remedy the problem faster, I could provide a login to the backend for you to take a look at the settings and experiment?

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Re:Problems Sorting By dd/mm/YYYY

Posted by admin - 2014/10/19 06:23

It would be fine if you can provide a temporary access to your J! backend by email.

Regards,
ARI Soft

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Re:Problems Sorting By dd/mm/YYYY

Posted by connell.gosling - 2014/10/20 03:17

Hi,

I have elevated the account that I previously provided you to a super user level, so you should be able to login at greenbs.com.au/administrator

Under the module manager, the Job Data table is the one we are working on.

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Re:Problems Sorting By dd/mm/YYYY

Posted by admin - 2014/10/20 06:41

Data in created column are not "UK dates". It contains HTML code which looks like:

date

so it is not sorted properly. If you want to sort these data, it requires to create a new sorter for "ARI Data Table" widget.

Regards,
ARI Soft

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Re:Problems Sorting By dd/mm/YYYY

Posted by connell.gosling - 2014/10/21 03:05

Hi,

Of course! I had forgotten that the links were probably messing with the sorting. This has answered my question, I now understand what the problem is and can work around it.

Thank you very much for all your help - as always your service is really great just like your products.