
Saving modules isn't working

Posted by Marioverehrer - 2014/09/29 09:31

Hello everyone,

I tried to update my Ari Data Tables extension and when I tried to install the new version of this module, I got a 406 error and my IP was blocked by the server. I tried it two times and every time I had to contact my webhost to request unblocking my IP.

Since then it also happens that I can't save my changes of my ARI DataTable modules. If I click on save, I just will be redirected to the module overview page.

I hope you can help me with my problem and am glad about your support.

Best regards,

Marioverehrer

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Re:Updating and saving isn't working

Posted by admin - 2014/09/29 12:57

Hello,

It can be a problem with rules for mod_security module of Apache web server. Probably it has limit for number of post variables. It should be configured by hosting support.

Regards,
ARI Soft

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Re:Updating and saving isn't working

Posted by Marioverehrer - 2014/09/29 14:58

Thanks, the problem regarding updating my module and the plugins could now be resolved by my webhoster.

However the problem that I can't save my modules anymore still remains.

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Re:Updating and saving isn't working

Posted by Marioverehrer - 2014/09/30 12:52

Any ideas why the modules are not saving? If you need access to my site, I will give it to you.

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Re:Updating and saving isn't working

Posted by admin - 2014/09/30 13:21

We described in our previous post, why it can happen:

It can be a problem with rules for mod_security module of Apache web server. Probably it has limit for number of post variables. It should be configured by hosting support.

Regards,
ARI Soft

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