
Umlauts

Posted by Webangel - 2014/09/02 15:23

Sorry if this topic has been addressed before.
I've not found a thread.

Must always enter the HTML special characters for the umlauts in the CSV files

&.uml; e.g., MÃ¼nchen

Is there a setting so I do not have to write special characters for the umlauts?

Thank you so much in advance

Webangel

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Re:Umlauts

Posted by admin - 2014/09/02 16:34

Hello,

Save CSV file in UTF-8 encoding or specify encoding of your CSV file in "CSV -> File encoding" parameter in module settings.

Regards,
ARI Soft

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Re:Umlauts

Posted by Webangel - 2014/09/08 11:04

I did all the setting, but no desired result!

See attached file and first row of table at
<http://lesbian-world.de/lesben-partys-events/lesben-partys-events-deutschland/lesben-partys-events-deutschland.html>

Thank you http://www.ari-soft.com/images/fbfiles/images/csv_encoding_utf_8.png

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Re:Umlauts

Posted by admin - 2014/09/08 11:25

Read our previous post please. If your file is saved in UTF-8 encoding, it doesn't require to specify encoding in "CSV -> File encoding" parameter, but if your file is saved in non-UTF8 encoding (for example ISO-8859-1) then it requires to specify encoding which is used in your file in the parameter (for example ISO-8859-1).

If you have any problem with it, send your file by email and we will help to configure the module.

Regards,
ARI Soft

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Re:Umlauts

Posted by Webangel - 2014/09/08 11:31

Thanks for your response!

I did both - saved csv-file as UTF-8
nothing changed

I insert the code in CSV file encoding
nothing chanded

What can I do next?

Webangel

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Re:Umlauts

Posted by admin - 2014/09/08 11:32

Could you send your CSV file by email?

Regards,
ARI Soft

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Re:Umlauts

Posted by a.ruth@mac.com - 2015/05/18 08:07

Was there any outcome on this issue?
I have the same problem â€¦

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Re:Umlauts

Posted by admin - 2015/05/18 13:28

The answer is here. In brief, specify correct file encoding in "CSV -> File encoding" parameter (you can try ISO-8859-1 value) or save CSV file in UTF-8 encoding.

Regards,
ARI Soft

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