
just purchased and no idea how to make this work

Posted by WACRH2014 - 2014/08/27 12:23

Hi there,

We purchased the extension last week and I have no idea how to make it work..I've uploaded an excel sheet with a couple of columns, uploaded it to my site, created the module and linked the csv file and assigned it the the selected page, but nothing displays...I just don't understand exactly what i'm looking at. Is there a step by step video tutorial I could access?

The detailed help here link is quite appalling.

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Re:just purchased and no idea how to make this work

Posted by admin - 2014/08/27 14:38

Hello,

Could you send screenshot(s) of module settings page by email and a link to a page where you try to use the module?

PS: Send also your order number by email please.

Regards,
ARI Soft

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Re:just purchased and no idea how to make this work

Posted by WACRH2014 - 2014/08/29 05:52

which email address should I use?

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Re:just purchased and no idea how to make this work

Posted by admin - 2014/08/29 05:53

"email" is our previous post is a hyperlink.

Regards,
ARI Soft

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Re:just purchased and no idea how to make this work

Posted by AJTaltiesen - 2014/09/20 20:42

Why take it to email? Is it a secret? If you post it here it might help others, like me.

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Re:just purchased and no idea how to make this work

Posted by admin - 2014/09/21 05:33

Hello,

We asked to send by email order number and screenshots of module settings page (for example it can contain some information about connection). It is private data so we requested it by email.

Regards,
ARI Soft

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