This is great but it could be so much easier
Posted by IRedsell - 2014/07/25 08:11
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Ari Soft

Ari Data tables is a fantastic product for a market where web managers have some technical skill and wish to improve the visibility of their data.

BUT

Any new user picking up this tool has to go through a strenuous learning curve and have the tenacity to ride out the process to achieve even basic levels of success. I have over three months managed to produce simple tables and simple graphs - Great but I have only skimmed the capabilities of this product.

My suggestion would be

1. Properly document the settings on the module page - lets face it the help page was written in a rush and makes huge assumptions about background knowledge. It does not cover a tenth of the settings which are left to the user to find out. There could be some easy start documentation which would capture and convert your customers immediately.

2. Simply take your demo page and create a set of CSV files with the data and some downloadable modules with the settings for each example. Your users can then copy your settings and start from there rather than from a blank module. Optionally comment on the settings and their impact.

3. You could always create a simple youtube video to show the process of setting up a chart.

Come on guys this product has so much potential to be the BEST but you are frightening off your customers.

My offer is show me how to do the above and let me put 1 & 2 together for you - I can't say it fairer than that.

All the best
Ian

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Re:This is great but it could be so much easier
Posted by admin - 2014/07/25 11:29
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Hello,

Thank you for your suggestions and sorry for a not detailed documentation. We will improve it in near future.

Regards,
ARI Soft

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Re:This is great but it could be so much easier
Posted by jjmm - 2014/08/24 06:07
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I am lost with this extension. I don't know how to use it. There are no examples; The help is to somebody that already knows how to use it :(

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Re:This is great but it could be so much easier
Posted by admin - 2014/08/24 06:09
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Hello,

Could you specify what problem do you have? What exactly doesn't work? What data do you want to show?

Regards,
ARI Soft

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Re:This is great but it could be so much easier
Posted by jjmm - 2014/08/24 06:22
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It is awesome what I can do with this extension, but I am completely lost how to use it.

I know that the extension is installed but I only have a box to write a code in it. What code? The examples you have in your help is not enough for a newbie like me.

Example I want to show the following table:
select name, texto from `menu` where name = 'company' order by texto

How can I do it with the extension "DataTable Pack" as you have in http://smart.ari-soft.com/ari-jdatatable.html?

What code should I insert?

Thanks in advance.
JM

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Re:This is great but it could be so much easier
Posted by admin - 2014/08/24 06:29
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Place the following plugin code into an article (if you use a WYSIWYG editor, switch it to plain text mode before inserting plugin code):

```
{arijdatatable bPaginate="true"}
  {arisqltable}
   {arisqltablequery}
    SELECT `name`, `texto` FROM `menu` WHERE `name` = 'company' ORDER BY texto
   {/arisqltablequery}
  {/arisqltable}
{/arijdatatable}
```

PS: You write about "ARI Smart Content", but this topic is about "ARI Data Tables" extension.

Regards,
ARI Soft

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