Any issue if I\'m using Joomla!3.1.5?

Posted by HeinzP - 2014/06/10 20:30

Dear all

I'm really a newbie using ARI Data Tables but already a fan! Functionality is great and design as well!

I tested two CSV / ARI Data Table combinations and I got two different results:

- With Joomla!3.3.0 it works as expected: (URL removed)

- With Joomla!3.1.5 it doesn't works as expected: (URL removed)

And I guess the reason for the differentiated page content is not the Joomla version.

Thanks for any hint what possibly the bug can be?

Best regards Heinz

Re:Any issue if I\'m using Joomla!3.1.5?

Posted by admin - 2014/06/10 20:53

Hello.

Set "Load jQuery method" parameter to "Local copy" value in module settings.

Regards, ARI Soft

Re:Any issue if I\'m using Joomla!3.1.5? Posted by HeinzP - 2014/06/11 04:34

Thank you very much - that easy to solve my problem!

Top service in excellent time!

Thanks Heinz

Re:Any issue if I\'m using Joomla!3.1.5? Posted by HeinzP - 2014/06/11 18:03

Dear Admin

It was working this morning - and I was really happy about that easy way to solve my problem. Later this day I processed the update from Joomla!3.1.5 to Joomla!3.3.1 - and guess what? No, it's not anymore showing the ARI Data Table theme - only the table without the special layout.

The test page as before - independent on the load jQuery method.

I'm sorry that I generate work again!

Best regards Heinz

Re:Any issue if I\'m using Joomla!3.1.5? Posted by admin - 2014/06/11 19:17

Hello,

It is not "ARI Data Tables" issue. If you open browser's error console (press F12), you we will see, it contains javascript error. This error is not related to "ARI Data Tables", but it prevents execution of "ARI Data Tables" javascript code. We suppose the error occurs due to 3rd party plugin or site template, it removes MooTools library, but doesn't remove Joomla! javascript code which uses MooTools.

Regards, ARI Soft

Re:Any issue if I\'m using Joomla!3.1.5? Posted by HeinzP - 2014/06/23 14:17

Problem solved - was another plugin which doesn't worked as expected!

Thanks for your support!

Regards Heinz