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## joomla 3.2.3 and DataTables 1.13.22

Posted by mitja100 - 2014/04/10 20:08

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I am using clean joomla instalation and latest version of ARI DataTables. I have problems connecting to SQL- External database and simple HTML table.

My first problem is that when I enter settings in module (Extensions - Module Manager) and save them, when I open it again, it is empty - like that it does not save any settings.

Is somewhere good step-by-step tutorial how to configure module to show simple data retrived from MySQL table?

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## Re:joomla 3.2.3 and DataTables 1.13.22

Posted by admin - 2014/04/10 20:29

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Hello,

If the parameters are not saved, check that "System - ARI Extensions" plugin is installed and enabled.

Regards,  
ARI Soft

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## Re:joomla 3.2.3 and DataTables 1.13.22

Posted by mitja100 - 2014/04/10 20:40

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Hi,

Extension is installed and enabled. I changed "Fix Joomla! cache issue" from "No" to "Yes", but it is same issue. I loose all settings when Save&Close and open module again.

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## Re:joomla 3.2.3 and DataTables 1.13.22

Posted by admin - 2014/04/11 07:06

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Could you provide a temporary access to your J! backend by email so we can investigate the problem?

Regards,  
ARI Soft

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## Re:joomla 3.2.3 and DataTables 1.13.22

Posted by mitja100 - 2014/04/11 08:58

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Thank you for fast replay. At the end, issue was on hosting provider side, as admin sugested:

It seems this is a problem with web server configuration. Web server skips request when administrator tries to save settings. We suppose it can be a problem with configuration of mod\_security Apache module (probably it has a limit of number POST variables or another restriction). Contact hosting support so they check it (because we don't have access to configuration of web server).

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