Ari GChart Type Area Chart Stacke yes does not stack

Posted by Olaf Esch - 2012/03/05 11:25

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Hello,
as the subject said, in Ari GChart the option stacked ist nearly without function. It dosnÒ't matter either i set stacked to yes or no the Chart wonÒ't be shown as stacked.

13 Calls taken
7 Calls missed

means 20 Calls get in.

is shown like a linechart and is doesnÒ't go till 20 and is splitted in 7 based + 13 ontop

I hope you know what i mean.

Is there any way to get it stacked as it should be ?

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Re:Ari GChart Type Area Chart Stacke yes does not stack

Posted by admin - 2012/03/05 13:27

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Hello,

Could you specify what plugin code you use and provide an image where we can see what do you want to achieve?

Regards,
ARI Soft

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Re:Ari GChart Type Area Chart Stacke yes does not stack

Posted by Olaf Esch - 2012/03/05 13:58

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Hello,
iÒ'll try my very best....

I get a sql-query from 7am to 8pm with incoming calls which are answered an missed, updated every 15 minutes. That works without problems.

Then i choose an an Tabletype: ARI GChart, type Area Chart (or Column Chart) and set the value from Stacked to "yes" (values are stacked "accumulated").
in case i got 7 recieved and 3 missed calls within 15 minutes from 7am to 7.15am it should be looking something like that...

10   R (7 recieved)
9   R
8   R
7   R
6   R
5   R
4   R
3   M (3 missed)
2   M
1   M
0 7-7.15

but it is shown like this (with 2 bars):

10
9
8

```
7   R (7 recieved)
6   R
5   R
4   R
3 M R(3 missed)
2 M R
1 M R
0 7-7.15
```

means, the 7 recieved calls are not added to the 3 missed ones so that i see that there were 10 calls within 15 Minutes.

If i set the Option "Stacked" to "No" there is no difference

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Re:Ari GChart Type Area Chart Stacke yes does not stack
Posted by admin - 2012/03/05 14:56
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Could you send a SQL dump, SQL query which you use and screenshot(s) of module settings or a temporary access to your J! backend by email so we can investigate this issue?

Regards,
ARI Soft

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Re:Ari GChart Type Area Chart Stacke yes does not stack
Posted by Olaf Esch - 2012/03/05 15:05
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We cannot email a dump or login credentials without setting up a "clean" test scenario, sorry. But I created an excel diagramm to show what we try to do:

 http://www.ari-soft.com/images/fbfiles/images/takenmissed.PNG

The table data for this image:

```
taken missed
  5    0
  3    1
  6    7
  5    1
  4    0
```

You can see that in the diagramm, Y Position 3 sums up the values 6 and 7 to show an accumulated value of 13. When we use our real data within the joomla page the values are not added but shown as seperate areas / columns.

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Re:Ari GChart Type Area Chart Stacke yes does not stack
Posted by admin - 2012/03/05 15:19
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You can create a SQL dump with sample data.

Regards,
ARI Soft

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Re:Ari GChart Type Area Chart Stacke yes does not stack

Posted by Olaf Esch - 2012/03/26 10:59
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We fixed this in mod_aridatatables.xml - see attached udiff against 1.5.25

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Re:Ari GChart Type Area Chart Stacke yes does not stack
Posted by admin - 2012/03/26 13:35
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Thank you. We have fixed it in v. 1.6.2.

Regards,
ARI Soft

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