Warning message - Cannot reinitialise DataTable
Posted by Clayton - 2012/02/10 19:41

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Hello,

I have searched the forum and can not find anything that has helped me with this problem.

I am using ARI Data Tables(version 1.5.35) extensivily throughout a new website. All my tables are created with linked CSV files. All Tables work as they should on my test site until I turn on the system Cache in the global configuration of Joomla. With the cache turned on and the page is reloaded a few times I get the following message in a dialog box:

DataTables warning (table id = 'at_4f3537ac73f59'): Cannot reinitialise DataTable.

To retrieve the DataTables object for this table, please pass either no arguments to the dataTable() function, or set bRetrieve to true. Alternatively, to destory the old table and create a new one, set bDestroy to true (note that a lot of changes to the configuration can be made through the API which is usually much faster).

I click OK and the message goes away and the page continues to load.

The message will reappear if I reload/refresh the page a few times.

If I turn Off the system Cache in the global configuration of Joomla I never get the above message.

NOTE: I have 30 plus tables through out my site. To troubleshoot this problem I have disabled all the ARI Data Table modules except one for testing. The one enabled module is displayed in an article in a custom module position. Below is the link to my online TEST site and the page with the ARI Data Table.

http://omnisolarplus.com/index.php/product-specifications

I am using the Rockettheme "Omnicron" I do have RokGzipper disabled as ARI Data Tables will not load with it enabled.

I have checked the Gantry cache and Gantry Gzipper and no change is noticed with them turned on or off.

Only turning on the system Cache in the global configuration of Joomla causes the warning message to appear. The same thing happens in all the browsers I have tried - Firefox, Chrome, Safari and IE.

Do you have any solution or suggestion as to what steps I can take to get my ARI Data Tables to load without the warning message?

Thank you for your time and knowledge.

I will try to attach a screenshot of the warning message also.
 http://www.ari-soft.com/images/fbfiles/images/omnisolarvent_com_aritable.JPG

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Re:Warning message - Cannot reinitialise DataTable
Posted by admin - 2012/02/11 09:13

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Hello,

Do you show modules in module positions or load then in a content with a plugin?

Regards,
ARI Soft

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Re:Warning message - Cannot reinitialise DataTable
Posted by Clayton - 2012/02/11 10:19

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I will try to answer what you ask but I am not certain of your question.

I am loading the ARI Data Table modules to a custom created module position of database-01 using {loadposition database-01}

I needed a way to load the tables into the roktabs module I am using to create tabs and I got this method from the link show here-
http://www.rockettheme.com/forum/index.php?f=207&t=67046&hilit=custom%20module%20position&rb_v=viewtopic#p34 7859

Most all are positioned into the a roktabs module like the link below:
http://omnisolarplus.com/index.php/vents/whirlybirds
Click the 'Instructions' and 'Model Info' tabs to view the tables. Reload this page a few times and you will also get the warning message.

I hope I have answered your question.
Is there a better way to load the ARI Data Tables to shown inside a tab position?
Should I use something beside RokTabs to create my tabs for this?
I need to do whatever it takes to be able to use your ARI Data Tables in this site.

I would be glad to send you login information to this test site if needed.
Again, they work fine until I turn on the system Cache in the global configuration of Joomla.

Here is an image of the module manager of the tables.

Please let me know if I need to try to explain further.

Thank you for your time.
 http://www.ari-soft.com/images/fbfiles/images/modules.JPG

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Re:Warning message - Cannot reinitialise DataTable
Posted by admin - 2012/02/12 16:26
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Download extension's package from "Member Area", upgrade "ARI Extensions" plugin and set "Fix Joomla! cache issue" parameter to "Yes" in plugin settings.

Regards,
ARI Soft

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Re:Warning message - Cannot reinitialise DataTable
Posted by Clayton - 2012/02/12 17:11
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I still get the same warning message. :(

I followed your instructions to Download extension's package from "Member Area", upgrade "ARI Extensions" plugin and set "Fix Joomla! cache issue" parameter to "Yes" in plugin settings.

I also made certain to purge expired cache and Clear cache in joomla. I also purged my browser's cache and cookies.

They still work fine until I turn on the system Cache in the global configuration of Joomla. After turning on the cache I get the warning message after reloading the page a few times, usually 2-3 reloads and it shows up.

http://omnisolarplus.com/index.php/product-specifications

and
http://omnisolarplus.com/index.php/vents/whirlybirds

Can you suggest any thing else I might try?

I appreciate your time and knowledge!
 http://www.ari-soft.com/images/fbfiles/images/cacheon.JPG

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Re:Warning message - Cannot reinitialise DataTable
Posted by admin - 2012/02/12 17:12
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Could you provide a temporary access to your J! backend by email so we can investigate an issue on your site?

Regards,
ARI Soft

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Re:Warning message - Cannot reinitialise DataTable
Posted by Clayton - 2012/02/12 17:19
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I have emailed you login info.

Thanks,
Clayton

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Re:Warning message - Cannot reinitialise DataTable
Posted by admin - 2012/02/12 18:38
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Try now please.

Regards,
ARI Soft

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Re:Warning message - Cannot reinitialise DataTable
Posted by Clayton - 2012/02/12 18:54
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All seems to be working great now! Thank You!

I have enabled all my 30 plus ARI Data Tables and they all are working as expected after multiple reloads.

Thank You Again!

Can you tell me what steps I need to fix?

The test site you fixed is NOT the most up to date version of the site. My content developer has been adding content to our local version of the site till this issue was fixed.

Thank you so much!

Clayton

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Re:Warning message - Cannot reinitialise DataTable
Posted by admin - 2012/02/12 18:55
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Download and upgrade "ARI Extensions" plugin again.

Regards,
ARI Soft

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Re:Warning message - Cannot reinitialise DataTable
Posted by Clayton - 2012/02/12 22:57
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Turning ON 'Fix Joomla Cache issue' seems to cause another issue. ;)

When I have my CalBuilder component on the same page as one of the ARI Data Tables with the 'Fix Joomla Cache issue' turned on it will not work.

When working locally On my local xampp server I get the message -

Fatal error: Call to undefined method JDocumentRaw::getHeadData() in Q:\xampp\htdocs\lomanco_com_final\plugins\system\ariextensions\ariextensions.php on line 142

With the 'Fix Joomla Cache issue' turned OFF I do not get the message and the CalBuilder component works.

When I do the same thing on my live test site

http://omnisolarplus.com/index.php/vents/whirlybirds

instead of the message above I get an 500: internal server error.

Below is a short 2 minute video that explains and shows my problem.

http://claytoncavaness.com/ufi/aritable01/aritable01.html

Thank you,
Clayton

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Re:Warning message - Cannot reinitialise DataTable
Posted by admin - 2012/02/13 09:48
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Download and upgrade the plugin again please. I should help.

Regards,
ARI Soft

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Re:Warning message - Cannot reinitialise DataTable
Posted by Clayton - 2012/02/13 10:03
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All is good!

Thank you for the awesome help,

Clayton

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