Error 500
Posted by rballard45 - 2012/01/29 20:57

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I receive an error 500 message when I try to open a web page that has an ARI csv file.

The source Joomla article has the line:
{aricsvtable file="Table_csv/gray60ag2.csv" heading="true"}

If the file name is changed to an incorrect value the page will load showing the introductory text.

The csv file identified in this line contains 13 columns and is about 500 lines long. The csv file was generated from an OpenOffice spreadsheet with default csv settings. The first few lines of the csv look like this.
1,2,3,4,5,6,7,8,9,10,11,12,13
"_____, James B.",0,0,0,5,1,0,1,0,1,0,15,105
"_____, Thos. J.",60,40,1200,10,2,0,4,0,7,4,9,400
"_____, James",15,30,200,5,0,0,1,0,0,0,2,15
"Adams, ...",0,0,0,5,0,0,0,0,0,0,8,16
"Adams, Allen",0,0,0,5,0,0,1,0,0,0,3,23
"Adams, Allen B.",0,12,70,50,0,0,2,0,1,0,0,45
"Adams, William",0,0,0,5,0,0,0,1,0,8,1,35
"Airl.?, Jehu",0,0,0,0,0,0,1,0,0,0,5,15
"Allen, Annie K.",40,64,1000,0,0,0,1,0,0,0,6,25
"Allen?, E. B.",0,0,0,4,0,0,1,0,0,0,3,23
"Anderson, Alvin",0,0,0,10,1,0,2,0,1,6,6,45
"Anderson, Churchwell",20,30,800,12,1,0,2,0,2,11,17,190
"Anderson, Elisha",50,100,700,15,3,0,2,0,2,12,23,300

What is wrong with this?

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Re:Error 500
Posted by admin - 2012/01/29 21:10

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Hello,

Try to install PHP Settings plugin and increase value of "memory_limit" PHP parameter. If it doesn't help, could you provide a link to a page where we can see described problem and a temporary access to your J! backend by email so we can investigate an issue?

Regards,
ARI Soft

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Re:Error 500
Posted by rballard45 - 2012/01/30 00:20

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Thanks,

Installing the PHP Settings plugin resolved the problem.

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