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## I think plugin is not activated

Posted by Henriques - 2011/10/29 22:37

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Hi,  
I'm starting using ARI Smart Content.  
Installed. Activated plugin and installed all plugins.  
Tried arisqltable and I managed to get it work, but testing ariiflexgrid with the first example in  
<http://smart.ari-soft.com/ari-jflexgrid.html> didn't work: I only get a naked table.  
Can you help.

Thanks

Paulo <http://www.ari-soft.com/images/fbfiles/images/ari.PNG>

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## Re:I think plugin is not activated

Posted by admin - 2011/10/30 07:25

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Hello,

Could you provide a link to a page where we can see the problem?

Regards,  
ARI Soft

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## Re:I think plugin is not activated

Posted by Henriques - 2011/10/30 10:39

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<http://www.sistemagestao.com/entrada> (end of page)

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## Re:I think plugin is not activated

Posted by admin - 2011/10/30 13:50

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Could you temporary disable "ARI YUI Menu" module and try to reproduce the problem?

Regards,  
ARI Soft

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## Re:I think plugin is not activated

Posted by Henriques - 2011/10/30 21:19

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Yes.  
After disable Ari Yui Menu, the table looks right.(but i have to enable it)  
(i remember now that in localhost installation an error occur referring Ari Yui Menu)  
What shall i do now?

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## Re:I think plugin is not activated

Posted by admin - 2011/11/01 13:52

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Download and upgrade "ARI YUI Menu" please. It should help.

Regards,  
ARI Soft

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## Re:I think plugin is not activated

Posted by Henriques - 2011/11/01 17:59

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Yes, problem solved.  
Flexigrid is working. I will try the others plugin. If something is not working, i'll let you know. :-)  
Thanks for the fast response.  
Regards,  
Paulo

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## Re:I think plugin is not activated

Posted by bibi2 - 2012/07/20 15:28

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Hi

I bought Smart Content yesterday, but I can't make Flex Grid work.  
with this code:  
{arijflexgrid resizable="false" striped="true" blockOpacity="0.3" title="Hello toi!"}

```
column1  
column2  
column3
```

```
content4  
content5  
content6
```

```
content7  
content8  
content9
```

```
{/arijflexgrid}
```

I get a totally empty table.  
Is it because of the part? I really don't know where to put it...

Thanks!

bibi2 [http://www.ari-soft.com/images/fbfiles/images/ari\\_flex\\_grid.png](http://www.ari-soft.com/images/fbfiles/images/ari_flex_grid.png)

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## Re:I think plugin is not activated

Posted by admin - 2012/07/20 18:34

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Hello,

Send your order number by email please.

Regards,  
ARI Soft

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**Re:I think plugin is not activated**

Posted by bibi2 - 2012/07/24 15:56

I sent it to you yesterday morning.  
did you get it?

thanks

bibi2

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**Re:I think plugin is not activated**

Posted by admin - 2012/07/24 16:48

Try to use the next code:

```
{arijflexgrid resizable="false" striped="true" blockOpacity="0.3" title="Hello toi!"}
```

```
column1  
column2  
column3
```

```
content4  
content5  
content6
```

```
content7  
content8  
content9
```

```
{/arijflexgrid}
```

Regards,  
ARI Soft

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**Re:I think plugin is not activated**

Posted by bibi2 - 2012/07/24 17:05

Still, the table is blank.

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The code you gave me is exactly what you give in your «tutorials», but something somewhere is wrong because no data appears.

Does it help you if I say that when I put the Toggle editor on, I see a table?  
it is not exactly what it is supposed to look like, but at least the right data are in the right place...

I join to this post what it look ain the toggle editor, you can see in my first post what it looks like in my site... [http://www.ari-soft.com/images/fbfiles/images/flex\\_grid\\_toggle.png](http://www.ari-soft.com/images/fbfiles/images/flex_grid_toggle.png)

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### Re:I think plugin is not activated

Posted by admin - 2012/07/24 17:20

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Could you provide a link to a page where we can see the problem?

Regards,  
ARI Soft

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### Re:I think plugin is not activated

Posted by bibi2 - 2012/07/24 17:42

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Well, it will not be possible for me to give you the link because the site is in intranet and I can't export it in internet for now.

is there anyway I can give you infos/screenshots or anything that would help you figure out what is the problem?

if not, then I'll wait until the site is ready to be launched and then I'll give you a link to investigate the problem.

thanks for everything

bibi2

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### Re:I think plugin is not activated

Posted by admin - 2012/07/24 20:41

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You can install Joomla! from scratch and reproduce the problem so we can see it.

Regards,  
ARI Soft

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