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## Problem with saving modules

Posted by AndyTri - 2011/08/17 11:57

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After installing ARI Data Table, I make changes to module and hit save, but changes are not saved and module is lefted checked out. This also happens with other modules other than Data Table.

As soon as I uninstall data tables the modules save fine.

This only happens on one of my servers the other server the function works fine.

Regards

Andrew

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## Re:Problem with saving modules

Posted by admin - 2011/08/17 11:58

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Hello,

Could you provide temporary access to your Joomla! backend by email that we can investigate the problem?

Regards,  
ARI Soft

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## Re:Problem with saving modules

Posted by AndyTri - 2011/08/17 12:41

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sent details

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## Re:Problem with saving modules

Posted by admin - 2011/08/17 12:53

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It seems this problem with configuration of Suhosin PHP extension on your server. Try to increase value of "suhosin.request.max\_array\_index\_length" and "suhosin.request.max\_array\_depth" parameters.

Regards,  
ARI Soft

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## Re:Problem with saving modules

Posted by AndyTri - 2011/08/17 12:54

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what would you recommend them setting too? as I have to speak to my hosting company.

Andy

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## Re:Problem with saving modules

Posted by admin - 2011/08/17 12:58

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Hosting support can investigate request to web server which is sent when a user try to save module settings and set

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appropriate values for the parameters (or probably other Suhosin parameters, unfortunately we are not familiar with Suhosin extension).

Regards,  
ARI Soft

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## Re:Problem with saving modules

Posted by AndyTri - 2011/08/17 13:18

My hosting has increased both to 200 but still having the same issue.

Andy

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## Re:Problem with saving modules

Posted by admin - 2011/08/17 13:27

Could you contact hosting support and ask about Suhosin log? We suppose the extension should contain log where possible to find the reason of why module settings page is redirected to home page.

Regards,  
ARI Soft

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## Re:Problem with saving modules

Posted by AndyTri - 2011/08/17 13:53

The error is below

ALERT - configured POST variable limit exceeded - dropped variable 'params' (attacker '80.79.82.6', file '/home/xxxx/public\_html/administrator/index.php'), referer:  
[http://www.xxxx.org/administrator/index.php?option=com\\_modules&client=0&task=edit&cid=180](http://www.xxxx.org/administrator/index.php?option=com_modules&client=0&task=edit&cid=180)

Andy

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## Re:Problem with saving modules

Posted by admin - 2011/08/17 13:57

Use this solution.

Regards,  
ARI Soft

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