Still processing

Posted by lomanej - 2011/07/18 06:46

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Hi there,

I recently purchased ARI Data Tables. A very usefull module.
I'm having a litle problem on 1 selection (I use more instances of the module).
When I select records from multiple tables with a database query I already made before I used ARI Data Tables the results are shown but the label "Processing" ("Verwerken" in dutch) stays visable and the odd and even rows are not different (see attached image).
When I change te number of rows from 50 to 25 the difference between the odd and even rows is set right (see attached file).
The Label "Processing" stays visable.
Is there a way to solve this problem? http://www.ari-soft.com/images/fbfiles/images/Knipsel1.JPG http://www.ari-soft.com/images/fbfiles/files/Knipsel2.zip

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Re:Still processing

Posted by admin - 2011/07/18 07:37

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Hello,

Provide link to page where we can see the problem. It can be a conflict with 3rd party extension or site template.

Regards,
ARI Soft

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Re:Still processing

Posted by lomanej - 2011/07/18 08:43

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The link to the page is:
http://wsv1930.nl/index.php?option=com_content&view=article&id=4232

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Re:Still processing

Posted by admin - 2011/07/18 08:53

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It seems this problem with "ARI Data Table" widget configuration. Change column index from "3" to "2".

Regards,
ARI Soft

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Re:Still processing

Posted by lomanej - 2011/07/18 09:35

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I feel very stupid because I can't find the column index 3 to set it to 2.
I've added the ARI Data Table part of the configuration (see added image-file).
Can you be more specific? http://www.ari-soft.com/images/fbfiles/images/Knipsel3.JPG

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Re:Still processing

Posted by admin - 2011/07/18 10:05

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Sorry for mistake. Change "4" to "3":

http://www.ari-soft.com/images/fbfiles/images/Knipsel3-629619d46decdf26f4899a4a46566373.JPG

Regards,
ARI Soft

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Re:Still processing
Posted by lomanej - 2011/07/18 11:08

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I've changed 4 to 2 and that solved the problem.
Thanks for that (and the quick response).

I'm trying to understand the working of the index-number but I don't see why I had to change it from 4 to 2.
I thought the fourth (invisable) column had to be sorted. The second column contains the names of the persons.
Is it possible to try to explain it?

Thanks anyway.

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Re:Still processing
Posted by admin - 2011/07/18 11:09

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Columns index is zero-based. It means that first column has "0" index. About hidden column, it is not possible to sort data by hidden column on frontend.

Regards,
ARI Soft

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Re:Still processing
Posted by lomanej - 2011/07/18 11:21

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Thanks for your quick reply. Good to know for furure issues.
For now this issue is solved.
Have a good day!

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