
Issues to connect db

Posted by preidmoreau - 2011/07/06 06:07

I'm under Joomla 1.6 and I have no problem with MySQL global setting up.

I'm using succes http://www.ari-soft.com/images/fbfiles/images/ari_data_issue.png sfuly an other product "Plotalot" to send SQL requests on joomla databases and external db.

When I setup ARI Data tables to connect joomladatabse (or external) with default entries and very basic query, no error message shows up. Some settings are not recorded (like the SQL request) and no data is found.

Can you help me to fix this?

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Re:Issues to connect db

Posted by admin - 2011/07/06 08:36

Hello,

Could you provide screenshot with list of Joomla! database tables and if it is possible, temporary access to your J! backend by email that we can investigate the problem.

Regards,
ARI Soft

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Re:Issues to connect db

Posted by preidmoreau - 2011/07/06 09:38

here is a screenshot of my joomla db.

For your gentle offer to go on my backend, it can be possible only via teamViewer or Connectnow... http://www.ari-soft.com/images/fbfiles/images/joomla_tables_1.png

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Re:Issues to connect db

Posted by admin - 2011/07/06 09:41

Could you send screenshot of DB tables, structure of pos_menu table and screenshot(s) of module settings page (that we can see all parameters) by email?

Regards,
ARI Soft

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Re:Issues to connect db

Posted by preidmoreau - 2011/07/06 09:41

(second part of my screenshot) http://www.ari-soft.com/images/fbfiles/images/joomla_tables_2.png

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Re:Issues to connect db

Posted by admin - 2011/07/06 10:17

The problem was solved. "System - ARI Extensions" plugin was disabled.

Regards,
ARI Soft

