
can't get data from external database

Posted by Davit - 2011/06/23 08:52

i'm opening the modul

selecting external database from Choose DB type

db tipe - Mysql

host - armsport.am

user - someuser

pass - *****

dbname - somedbname

Persistance connection - NO

Charset name - utf8_general_ci

SQL query

SELECT some query

result is DATA NOT AVAILABLE

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Re:can't get data from external database

Posted by admin - 2011/06/23 09:41

Hello,

Is MySQL server on armsport.am host configured that accept remote connections? Try to set "SQL -> Debug mode" parameter to "Yes".

Regards,
ARI Soft

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Re:can't get data from external database

Posted by Davit - 2011/06/23 09:48

no result

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Re:can't get data from external database

Posted by admin - 2011/06/23 09:51

Is MySQL server on armsport.am host configured that accept remote connections? If it doesn't not accept remote connections, the module can't connect to DB and load results.

Regards,
ARI Soft

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Re:can't get data from external database

Posted by Davit - 2011/06/23 09:58

i'm also activate the remote access to armsport.am databases

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Re:can't get data from external database

Posted by admin - 2011/06/23 10:01

What "access" do you mean? MySQL on armsport.am is configured that accept remote connections? Could you login to necessary DB from another application?

Regards,
ARI Soft

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Re:can't get data from external database

Posted by Davit - 2011/06/23 10:03

yes
from my computer i connecting to armsport.am with sqlyog

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Re:can't get data from external database

Posted by admin - 2011/06/23 10:05

Could you provide temporary access to your J! backend by email that we can investigate the problem?

Regards,
ARI Soft

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Re:can't get data from external database

Posted by Davit - 2011/06/23 10:12

ok i was sent it to info@ari-soft.com

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Re:can't get data from external database

Posted by admin - 2011/06/23 10:31

Try now please. We have changed host parameter from "http://armsport.am" to "armsport.am" and "Charset name" parameter to "utf8".

Regards,
ARI Soft

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