
Module Not Working

Posted by tiagoroffe - 2011/05/05 15:16

Hi, my company bought and I installed Ari Data Table in its website but something wrong is happening. The module is not showing at all. Not even the module title! Please I need help. I have no Idea what is going on. I'm not new at Joomla and I have already installed many plugins and modules, but even if the module had a problem it would at least show it's name... I installed and activated the module and the plugin. They are both published already. My joomla is the 1.5.21. I'm trying to use a CSV file saved from Excel.

Thanks for the help.

Tiago

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Re:Module Not Working

Posted by admin - 2011/05/05 15:19

Hello,

Could you provide screenshot of module settings page and your CSV file or temporary access to your Joomla! backend by email that we can investigate the problem?

Regards,
ARI Soft

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Re:Module Not Working

Posted by tiagoroffe - 2011/05/05 15:30

Information sent by email.
Thanks

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Re:Module Not Working

Posted by admin - 2011/05/05 15:43

We have sent the answer by email.

Regards,
ARI Soft

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