
Problems with IE

Posted by bijumk - 2010/11/05 04:23

Hello

My quiz is having problems when I am trying to browse it with IE... It sometimes not load at all... sometimes it will load first 2-3 questions and stop, saying "loading....please wait"

This problem is not yet occurred in Firefox or Chrome..

How can I fix this ?

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Re:Problems with IE

Posted by bijumk - 2010/11/05 04:28

you can see it in action at <http://exams.educationobserver.com/index.php/free-online-mock-tests.html?task=quiz&quizId=1>

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Re:Problems with IE

Posted by admin - 2010/11/05 06:21

Hello,

Could you specify what version of IE you use? Does it matter what button click "Save", "Skip" or not?

PS: We have tried to reproduce this issue in IE 8, but it works fine.

Regards,
ARI Soft

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Re:Problems with IE

Posted by bijumk - 2010/11/05 17:02

I tried with IE9 Beta... here it not loads at all... standing still saying "loading please wait" till the completion of exam time and after that it will load the results...

Tried with IE 7 also... there it will start exam and stop in between before the completion of the test.. saying "loading please wait". when I restart it, it will restart from where it stopped previously..

Please hav a look

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Re:Problems with IE

Posted by admin - 2010/11/06 08:34

We have sent update by email.

Regards,
ARI Soft

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Re:Problems with IE

Posted by bijumk - 2010/11/06 19:05

Hello Admin

Thanks for your efforts to solve my problem... I did as you said.. now the IE 9 can load the test... there is no "loading please wait" page while starting the test.. But as the other IE versions IE 9 also stops in between and show the "loading please wait" error

It also shows problem connecting to the server error sometimes, but from the very next save it starts working again

This is the complete statistics today..

On IE9

Tried 20 times.. 16 times it shown the "loading please wait" error and 6 times "problem connecting to the server" error

On Firefox

Tried 15 times no errors

On Chrome

Tried 10 times, no errors

One another point worth mentioning... I created a page in Joomla as an introduction to the exam. It also fails to load in in IE..

For eg: visit www.exams.educationobserver.com and there is a page titled "Education Observer Free Online Practice Exams and Mock Tests for Medical, MBA UGC NET Aspirants".. in Firefox and opera you can see the complete page, but in IE just the heading.. the page content is not visible... Not a big prob, coz I am not using it to create pages, but just for the exam content... Is the error have any relevance with the ARI Quiz error ?

Re:Problems with IE

Posted by bijumk - 2010/11/06 19:33

The problem of homepage content got solved... Its just a formatting error while pasted from word... Nothing to do with ARI Quiz

Re:Problems with IE

Posted by admin - 2010/11/08 12:40

We have tried reproduce it in IE 8 and IE 9 on your server and it works fine. Check please that you clear browser's cache.

Regards,
ARI Soft

Re:Problems with IE

Posted by optimistik - 2010/11/09 19:57

Having the exact problem with my site in IE9 <http://www.caribbeantutors.com> My Quiz button is sorta hidden, on the homepage in the top menu, a little to the right is the Quiz button. Hover around that area and click.

The quiz works fine in firefox etc. but in ie 9 it just keeps loading.

Re:Problems with IE

Posted by admin - 2010/11/09 21:24

Hello,

Download and re-install the component. It contains fix for IE 9.

Regards,
ARI Soft

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Re:Problems with IE

Posted by bijumk - 2010/11/10 14:12

My Problem is fixed...Thank you for the help

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Re:Problems with IE

Posted by optimistik - 2010/11/10 14:27

Works perfectly for me also! Thanks guys.

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